

## Northern Ontario Ports Of Entry Contacts

Port of Entry	Chief	Phone	Fax	Email
Cornwall	Philippe Leblanc	613-930-7045	613-930-7044	<a href="mailto:Philippe.Lebanc@cbsa-asfc.gc.ca">Philippe.Lebanc@cbsa-asfc.gc.ca</a>
MCIA	Julie Cl��roux	613-998-4853	613-998-5783	<a href="mailto:Julie.Cleroux@cbsa-asfc.gc.ca">Julie.Cleroux@cbsa-asfc.gc.ca</a>
Ottawa Cargo	Marc-Andr�� Lapierre	613-991-6900	613-991-6912	<a href="mailto:Marc-Andre.Lapierre@cbsa-asfc.gc.ca">Marc-Andre.Lapierre@cbsa-asfc.gc.ca</a>
Lansdowne	Mark Pergunas	613-659-6080	613-659-2331	<a href="mailto:Mark.Pergunas@cbsa-asfc.gc.ca">Mark.Pergunas@cbsa-asfc.gc.ca</a>
Lansdowne	Kristoffer Ruitenbeek	613-659-6079	613-659-2331	<a href="mailto:Kristoffer.Ruitenbeek@cbsa-asfc.gc.ca">Kristoffer.Ruitenbeek@cbsa-asfc.gc.ca</a>
Prescott	Hayley Bressard	613-925-4090	613-925-2899	<a href="mailto:Hayley.Bressard@cbsa-asfc.gc.ca">Hayley.Bressard@cbsa-asfc.gc.ca</a>
Fort Frances-Rainy River	Kim Beaudry	807-274-5552	807-274-2002	<a href="mailto:Kim.Beaudry@cbsa-asfc.gc.ca">Kim.Beaudry@cbsa-asfc.gc.ca</a>
Sault St. Marie	Krista Casselman	705-941-4530	705-941-3069	<a href="mailto:Krista.Casselman@cbsa-asfc.gc.ca">Krista.Casselman@cbsa-asfc.gc.ca</a>
Thunder Bay-Pigeon River	Charles Fisher	807-964-3006	807-964-3033	<a href="mailto:Charles.Fisher@cbsa-asfc.gc.ca">Charles.Fisher@cbsa-asfc.gc.ca</a>

CBSA - North West New Brunswick - Telephone Directory

Port	Name / Title / Email		Telephone	Fax	POE HOURS
<b>District Office NWNB - Woodstock</b>	Gina Kennedy - NWNB Director	Gina.Kennedy@cbsa-asfc.gc.ca	(506) 324-8663		Monday-Friday 08-1600
650 Main St., Suite 5 Woodstock, NB E7M 2G9	Main Line		(506) 328-9211	(506) 328-4734	
	Bev Richardson - District Administrative Superintendent	Bev.Richardson@cbsa-asfc.gc.ca	(506) 324-8665		
<b>Andover Area</b>					
<b>Andover, NB - 214</b> 6 Route 190 Carlingford, NB E7H 5H6	Sylvain Poitras - Chief	Sylvain.Poitras@cbsa-asfc.gc.ca	(506) 273-2171	(506) 273-4220	24 hours
	Main Line		(506) 273-2073	(506) 273-4220	
	Crystal Watson - Superintendent	Crystal.Watson@cbsa-asfc.gc.ca	(506) 273-1821		
<b>Bloomfield, NB - 200</b> 185 Line Road, Bloomfield Carleton County, NB E7K 1C5	Main Line		(506) 328-3872	(506) 328-3874	09:00-17:00
	Ann-Marie Madore - Superintendent	Ann-Marie.Madore@cbsa-asfc.gc.ca	(506) 276-3244 (RdC)		closed Sat/Sun
<b>Centreville, NB - 215</b> 1449 Route 110	Main Line		(506) 276-3519	(506) 276-1081	06:00-22:00
	Amber McCarthy - Superintendent	Amber.McCarthy@cbsa-asfc.gc.ca	(506) 276-4419		7 days per week
Royalton, NB E7K 2E3	A/Superintendent David Allison	David.Allison@cbsa-asfc.gc.ca			
<b>Four Falls, NB - 203</b> 415 Brown Road Four Falls, NB E3Z 2C6	Main Line		(506) 273-9709	(506) 273-2891	
	Ann-Marie Madore - Superintendent	Ann-Marie.Madore@cbsa-asfc.gc.ca	(506) 276-3244 (RdC)		closed temporarily
<b>Gillespie Portage, NB - 219</b> 600 RTE 375	Main Line		(506) 473-3536	(506) 473-5679	07:00-19:00
	Alternate		(506) 473-6084		7 days per week
D&L of Grand Falls Grand Falls, NB E3Z 1Z6	Manon Levasseur	Manon.Levasseur@cbsa-asfc.gc.ca	(506) 473-3536		
<b>Grand Falls/Grand-Sault, NB - 217</b> 1015 Main Street	Main Line		(506) 473-3553	(506) 473-7202	07:00-23:00
	Daniel Soucy	Daniel.Soucy@cbsa-asfc.gc.ca	(506) 473-3995		7 days per week
Grand Falls, NB E3Z 2X1					
<b>River De Chute, NB - 226</b> 205 Smugglers Road River De Chute, NB E7H 4X5	Main Line		(506) 276-4784	(506) 276-4799	09:00-17:00
	Ann-Marie Madore - Superintendent	Ann-Marie.Madore@cbsa-asfc.gc.ca	(506) 276-3244		7 days per week
<b>Edmundston Area</b>					
<b>Edmundston, NB - 213</b> 66 St. Francois Street	Hugues Demers - Chief	Hugues.Demers@cbsa-asfc.gc.ca	(506) 739-0360	(506) 739-1841	24 hours
Edmundston, NB E3V 1E6					7 days per week
	Main Line		(506) 739-1820	(506) 739-1833	
	Patsy Pelletier - Superintendent	Patsy.Pelletier@cbsa-asfc.gc.ca	(506) 739-1823		
	Michel Picard - Superintendent	Michel.Picard@cbsa-asfc.gc.ca	(506) 739-0363		
	Samuel Cormier - Superintendent	Samuel.Cormier@cbsa-asfc.gc.ca	(506) 739-1827		
<b>Clair, NB - 216</b> 790 Principale Street	Main Line		(506) 992-2124	(506) 992-3896	24 hours
					7 days per week
Clair, NB E7A 2H6	Serge Levasseur - A/Superintendent	Serge.Levasseur@cbsa-asfc.gc.ca	(506) 992-0083		
<b>Saint-Léonard, NB - 218</b> 10 Bridge Street, P.O. Box 2147	Main Line		(506) 423-6282	(506) 423-9408	24 hours
St. Leonard, NB E7E 1Y1	Philippe Martin - Superintendent	Philippe.Martin@cbsa-asfc.gc.ca	(506) 423-7628		7 days per week
<b>Woodstock Area</b>					
<b>Woodstock Road, NB - 212</b> 1403 Route 95 Belleville, NB E7M 4Z9	David Andow - Chief	David.Andow@cbsa-asfc.gc.ca	(506) 325-3177		24 hours
	Traffic - Main Line		(506) 325-3160	(506) 328-4850	7 days per week
	Superintendent - Natasha Saulis	Natasha.Saulis@cbsa-asfc.gc.ca	(506) 325-3181		
	Superintendent - Al Goguen	Al.Goguen@cbsa-asfc.gc.ca	(506) 325-3181		
	Superintendent - Darren Scott	Darren.Scott@cbsa-asfc.gc.ca	(506) 325-3173		
	Superintendent - Mark Richardson	Mark.Richardson@cbsa-asfc.gc.ca	(506) 325-3247		
	Superintendent - Keely Cougle	Keely.Cougle@cbsa-asfc.gc.ca	(506) 325-3181		
	Commercial - Main Line		(506) 325-3164	(506) 328-2375	
	Commercial - Superintendent		(506) 325-3174		
			(506) 325-3166		
<b>Forest City, NB - 222</b> 1699 Forest City Road	Main Line		(506) 894-2452	(506) 894-1987	09:00-17:00
			(506) 894-2288 (Fosterville)		7 days per week in summer
Forest City, NB E6H 1Z6	Tyson Newman - Superintendent	Tyson.Newman@cbsa-asfc.gc.ca			Monday to Saturday in winter
<b>Fosterville, NB - 220</b> 4575 Route 122	Main Line		(506) 894-2281	(506) 894-1028	08:00-20:00
	Tyson Newman - Superintendent	Tyson.Newman@cbsa-asfc.gc.ca	(506) 894-2288		7 days per week
Fosterville, NB E6H 2B6					

Location	Phone	Fax	Hours of Operation
St Croix	506-784-2225	506-784-3200	24 hours/7 days
Campobello	506-752-1130	506-752-1080	24 hours/7days
Moncton	506-851-7021	506-851-7604	0830-1630 hrs Mon-Fri
Saint John	506-636-3517	506-636-5719	0800-2400 hrs 7 days per week
Bathurst	506-548-6708	506-548-6751	0830-1630 hrs Mon-Fri
Fredericton	506-452-4054	506-452-3587	0830-1630 hrs Mon-Fri
Charlottetown	902-566-7634	902-566-7275	0830-1630 hrs Mon-Fri
St Stephen-Ferry Point	506-465-2100	506-465-2115	24 hours/7days
St Stephen-Third Bridge	506-465-2244	506-465-2029	24 hours/7days
Milltown	506-465-2110	506-465-2115	0700-1900 hrs Mon-Fri

Supervisor/ email	Chief
<a href="mailto:Cheryl.Copp@cbsa-asfc.gc.ca">Cheryl.Copp@cbsa-asfc.gc.ca</a>	<a href="mailto:Veronic.Horne@cbsa-asfc.gc.ca">Veronic.Horne@cbsa-asfc.gc.ca</a>
<a href="mailto:Shaleigh.Anthony@cbsa-asfc.gc.ca">Shaleigh.Anthony@cbsa-asfc.gc.ca</a>	<a href="mailto:Veronic.Horne@cbsa-asfc.gc.ca">Veronic.Horne@cbsa-asfc.gc.ca</a>
<a href="mailto:Kevin.Dufour@cbsa-asfc.gc.ca">Kevin.Dufour@cbsa-asfc.gc.ca</a>	<a href="mailto:David.Hayre@cbsa-asfc.gc.ca">David.Hayre@cbsa-asfc.gc.ca</a>
<a href="mailto:Ryan.Mitchell@cbsa-asfc.gc.ca">Ryan.Mitchell@cbsa-asfc.gc.ca</a>	<a href="mailto:David.Hayre@cbsa-asfc.gc.ca">David.Hayre@cbsa-asfc.gc.ca</a>
<a href="mailto:Matthew.McCord@cbsa-asfc.gc.ca">Matthew.McCord@cbsa-asfc.gc.ca</a>	
<a href="mailto:Edgar.Richard@cbsa-asfc.gc.ca">Edgar.Richard@cbsa-asfc.gc.ca</a>	
<a href="mailto:Edgar.Richard@cbsa-asfc.gc.ca">Edgar.Richard@cbsa-asfc.gc.ca</a>	
<a href="mailto:Edgar.Richard@cbsa-asfc.gc.ca">Edgar.Richard@cbsa-asfc.gc.ca</a>	<a href="mailto:David.Hayre@cbsa-asfc.gc.ca">David.Hayre@cbsa-asfc.gc.ca</a>
<a href="mailto:Lynn.Burns@cbsa-asfc.gc.ca">Lynn.Burns@cbsa-asfc.gc.ca</a> <a href="mailto:Aaron.Moffatt@cbsa-asfc.gc.ca">Aaron.Moffatt@cbsa-asfc.gc.ca</a> <a href="mailto:Courtney.Hanley@cbsa-asfc.gc.ca">Courtney.Hanley@cbsa-asfc.gc.ca</a> <a href="mailto:Justin.Flowers@cbsa-asfc.gc.ca">Justin.Flowers@cbsa-asfc.gc.ca</a>	<a href="mailto:Debra.Thompson@cbsa-asfc.gc.ca">Debra.Thompson@cbsa-asfc.gc.ca</a>
<a href="mailto:Mark.Driscoll@cbsa-asfc.gc.ca">Mark.Driscoll@cbsa-asfc.gc.ca</a> <a href="mailto:Michael.Stevens@cbsa-asfc.gc.ca">Michael.Stevens@cbsa-asfc.gc.ca</a> <a href="mailto:Michael.Soontiens@cbsa-asfc.gc.ca">Michael.Soontiens@cbsa-asfc.gc.ca</a> <a href="mailto:Alicia.Denyer@cbsa-asfc.gc.ca">Alicia.Denyer@cbsa-asfc.gc.ca</a> <a href="mailto:HPeter.Lindsay@cbsa-asfc.gc.ca">HPeter.Lindsay@cbsa-asfc.gc.ca</a> <a href="mailto:Peter.Sheppard@cbsa-asfc.gc.ca">Peter.Sheppard@cbsa-asfc.gc.ca</a> <a href="mailto:Rhiannon.MacDonald@cbsa-asfc.gc.ca">Rhiannon.MacDonald@cbsa-asfc.gc.ca</a> <a href="mailto:Gordon.Kinghorne@cbsa-asfc.gc.ca">Gordon.Kinghorne@cbsa-asfc.gc.ca</a>	<a href="mailto:Debra.Thompson@cbsa-asfc.gc.ca">Debra.Thompson@cbsa-asfc.gc.ca</a>
<a href="mailto:Lynn.Burns@cbsa-asfc.gc.ca">Lynn.Burns@cbsa-asfc.gc.ca</a> <a href="mailto:Aaron.Moffatt@cbsa-asfc.gc.ca">Aaron.Moffatt@cbsa-asfc.gc.ca</a> <a href="mailto:Courtney.Hanley@cbsa-asfc.gc.ca">Courtney.Hanley@cbsa-asfc.gc.ca</a> <a href="mailto:Justin.Flowers@cbsa-asfc.gc.ca">Justin.Flowers@cbsa-asfc.gc.ca</a>	<a href="mailto:Debra.Thompson@cbsa-asfc.gc.ca">Debra.Thompson@cbsa-asfc.gc.ca</a>



Newfoundland and Labrador, Nova Scotia District Office

263 Susie Lake Cres Halifax NS B3S 0J5

Tel: 902-377-1351 Fax: 902-426-3399

Hours of Operation: 08:00 to 16:00

Director: Lindsay Reeves [Lindsay.reeves@cbsa-asfc.gc.ca](mailto:Lindsay.reeves@cbsa-asfc.gc.ca)

Chief of Operations: Jonathan Kini [jonathan.kini@cbsa-asfc.gc.ca](mailto:jonathan.kini@cbsa-asfc.gc.ca)

Strategic Advisor: Angela Wall [angela.wall@cbsa-asfc.gc.ca](mailto:angela.wall@cbsa-asfc.gc.ca)

Halifax Stanfield International Airport

Canada Border Services Agency

1 Bell Blvd Enfield NS B2T 1K2

Tel: 902-873-1330 Fax: 902-873-1336

Hours of Operation:

Nexus: 08:00 to 12:00 (noon) Monday to Saturday (currently suspended until Oct. 5, 2020)

Travellers: 24h

Commercial: 08:00 to 17:00 Monday to Friday

Chief of Operations: Julie Brock [Julie.brock@cbsa-asfc.gc.ca](mailto:Julie.brock@cbsa-asfc.gc.ca)

Superintendents: Ed Aquino [edrido.aquino@cbsa-asfc.gc.ca](mailto:edrido.aquino@cbsa-asfc.gc.ca)

; Markus Funke [markus.funke@cbsa-asfc.gc.ca](mailto:markus.funke@cbsa-asfc.gc.ca); Susan Renzetti [susan.renzetti@cbsa-asfc.gc.ca](mailto:susan.renzetti@cbsa-asfc.gc.ca) ;

Stephen Shea [Stephen.shea@cbsa-asfc.gc.ca](mailto:Stephen.shea@cbsa-asfc.gc.ca), Pam MacLean [pam.maclean@cbsa-asfc.gc.ca](mailto:pam.maclean@cbsa-asfc.gc.ca), Julie Khoury

[Julie.khoury@cbsa-asfc.gc.ca](mailto:Julie.khoury@cbsa-asfc.gc.ca)

Halifax Commercial Operations

263 Susie Lake Cres Halifax NS B3S 0J5

Tel: 902-426-2072

Fax: 902-426-5648

Hours of Operation:

08:00 to 16:00 Monday to Friday (except for holidays)

Chief of Operations: Theresa MacLean [Theresa.maclean@cbsa-asfc.gc.ca](mailto:Theresa.maclean@cbsa-asfc.gc.ca)

Superintendents: Belva Bowden [Belva.bowden@cbsa-asfc.gc.ca](mailto:Belva.bowden@cbsa-asfc.gc.ca)

Halifax Marine Operations

263 Susie Lake Cres Halifax NS B3S 0J5

Tel: 902-426-2071 Fax: 902-426-3339

Hours of Operation:

Travellers Cruise Ships: 07:00 to 23:00 7 days/week

Chief of Operations: Kevin Watson [kevin.watson@cbsa-asfc.gc.ca](mailto:kevin.watson@cbsa-asfc.gc.ca)

Superintendents: Greg MacRae [greg.macRae@cbsa-asfc.gc.ca](mailto:greg.macRae@cbsa-asfc.gc.ca), Jason Saulis [Jason.saulis@cbsa-asfc.gc.ca](mailto:Jason.saulis@cbsa-asfc.gc.ca)

902-237-0540, Tim Sanford [timothy.sanford@cbsa-asfc.gc.ca](mailto:timothy.sanford@cbsa-asfc.gc.ca)

Saint John: Matt McCord [matthew.mccord@cbsa-asfc.gc.ca](mailto:matthew.mccord@cbsa-asfc.gc.ca)

St. John's: Phil Morey [philip.morey@cbsa-asfc.gc.ca](mailto:philip.morey@cbsa-asfc.gc.ca)

#### Yarmouth Operations

CBSA Terminal Building

58 Water Street Yarmouth NS B5S 4B3

Tel: 902-742-0800 Fax: 902-742-0807

Hours of Operation:

Travellers: 08:00 to 16:00 7days/weeks (Ferry is currently not running)

Commercial 08:00 to 16:00 Monday to Friday (except holidays)

Chief of Operations: Theresa MacLean

Superintendents: Todd Morash [todd.morash@cbsa-asfc.gc.ca](mailto:todd.morash@cbsa-asfc.gc.ca)

15 Willow Street Yarmouth NS B5A 1T8

Tel: 902-564-3627 Fax: 902-564-7012

Hours of Operation:

Travellers: June 1 to Oct 1 08:00 to 16:00 Monday to Friday

Commercial 08:00 to 16:00 Monday to Friday (except holidays)

Chief of Operations: Theresa MacLean

Superintendents: Todd Morash

#### Sydney Operations

Canada Border Services Agency

47 Dorchester St Sydney NS

Tel: 902-564-3627 Fax: 902-564-7012

Hours of Operation:

Harbour Seaplanes: 08:00 to 17:00 Monday to Friday/08:00 to 16:00 Weekends

Commercial: 08:30 to 16:00 Monday to Friday (except holidays)

Sydney Marine cruise ships only: 07:00 to 17:00 7 days/week

Superintendents: Greg MacRae, Jason Saulis

#### St. John's Air, Marine & Commercial Office

St. John's Office

Canada Border Services Agency

6<sup>th</sup> floor, Sir Humphrey Gilbert Building

165 Duckworth St St. John's NL A1C 1G4

Tel: 709-772-5545 Fax: 709-772-2286

Hours of Operation:

Commercial: 08:30 to 16:30 Monday to Friday

Marine: 08:00 to 16:00 Monday to Friday

Travellers: 08:00 to 24:00 7 days/week (this office is only open to the public 08:30 to 16:30 Monday to Friday)

Superintendents: Krista Ershler [krista.ershler@cbsa-asfc.gc.ca](mailto:krista.ershler@cbsa-asfc.gc.ca) 709-690-1987 , Administrative and Commercial Superintendent and Philip Morey, Marine Superintendent  
CBSA-St. John's International Airport  
100 World Pkwy St. John's, NL  
Tel: 709-772-5544 or 709-775-5549 Fax: 709-772-4633

Hours of Operation:

Travellers: 08:00 to 24:00 7 days a week

Commercial: 08:30 to 16:30 (with after hours available)

Chief of Operations: Darryl Hooper [Darryl.hooper@cbsa-asfc.gc.ca](mailto:Darryl.hooper@cbsa-asfc.gc.ca)

Superintendents: Bob Wellon [bob.wellon@cbsa-asfc.gc.ca](mailto:bob.wellon@cbsa-asfc.gc.ca), Gina White [gina.white@cbsa-asfc.gc.ca](mailto:gina.white@cbsa-asfc.gc.ca)

Goose Bay

Bldg. 295, Alkali Drive

PO Box 1036, Stn C Goose Bay NL A0P 1C0

Tel: 709-896-6907 Fax: 709-869-6909

Hours of Operation:

Travellers: 08:00 to 24:00 7 days a week

Commercial 08:00 to 18:30 7 days a week

Chief of Operations: Iris Cyr [iris.cyr@cbsa-asfc.gc.ca](mailto:iris.cyr@cbsa-asfc.gc.ca)

Superintendents: Tara MacIsaac [tara.macisaac@cbsa-asfc.gc.ca](mailto:tara.macisaac@cbsa-asfc.gc.ca)

Gander

Gander International Airport Office

Canada Border Services Agency

1000 James Blvd Main Floor

PO Box 350 Gander NL A1V 1W7

Tel: 709-256-6583 Fax: 709-256-6584

Hours of Operation:

Travellers: 24h

Commercial: 08:45 to 17:00 Monday to Friday (except holidays)

Chief of Operations: Iris Cyr

Superintendents: Norman Franz [norm.franz@cbsa-asfc.gc.ca](mailto:norm.franz@cbsa-asfc.gc.ca)

Fortune

Canada Border Services Agency

Customs Bldg.

PO Box 189 Fortune NL A0E 1P0

Tel: 709-832-2000 Fax: 709-832-1187

Hours of Operation:

Travellers: 08:45 to 17:00 Monday to Friday (except holidays)



Commercial: 08:45 to 17:00 Monday to Friday (except holidays)

Chief of Operations: Iris Cyr

Superintendents: Norman Franz, Shawn Wiseman [shawn.wiseman@cbsa-asfc.gc.ca](mailto:shawn.wiseman@cbsa-asfc.gc.ca)

Corner Brook

Canada Border Services Agency

1 Regent Square, Suite 131 Corner Brook NL A2H 7K6

Tel: 709-637-4494 Fax: 709-637-4495

Hours of Operation:

Travellers: 08:30 to 16:30 Monday to Friday (except holidays)

Commercial: 08:30 to 16:30 Monday to Friday (except holidays)

Chief of Operations: Iris Cyr

Superintendents: Norman Franz, Shawn Wiseman

## Ambassador Bridge Port of Entry:

Port information and Hours of operation can be found at the following website:

<https://www.cbsa-asfc.gc.ca/do-rb/offices-bureaux/961-eng.html>

**General Office: 519-257-6510**

**General Fax: 519-257-7844**

Managerial Contact information:

Site	Address	Director	Office Phone #	Director's Desk #	Director's Mobile #
Windsor Ambassador Bridge	780 Huron Church Rd. Windsor ON N9C 2K2	Joe McMahon	519-257-6411	519-257-6491	Chief's Mobile #
Site	Address	Chief	Office Phone #	Chief's Desk #	
Windsor Ambassador Bridge Travellers	780 Huron Church Rd. Windsor ON N9C 2K2	Dan Reid  Bonnie Lucier	519-257-6373  519-257-6510	519-257-6508  519-257-7708	
Windsor Ambassador Bridge Commercial Onsite	780 Huron Church Rd. Windsor ON N9C 2K2	Sydney Kale	519-257-6404	519-257-7703	
Windsor Ambassador Bridge Commercial Offsite	4285 Industrial Dr. Windsor ON N9C 3R9	Darrin Boismier	519-967-4200 519-967-4201	519-967-4250	
Windsor Ambassador Bridge OCC	780 Huron Church Rd. Windsor ON N9C 2K2	Jeffrey Gilmore	519-257-6855	519-257-6532	

Director	Email Address		
J. McMahon	Joe.McMahon@cbsa-asfc.gc.ca		
<b>Chiefs</b>			
D. Boismier	Darrin.Boismier@cbsa-asfc.gc.ca		
J. Gilmore	Jeffrey.Gilmore@cbsa-asfc.gc.ca		
S. Kale	Sydney.Kale@cbsa-asfc.gc.ca		
B. Lucier	Bonnie.Lucier@cbsa-asfc.gc.ca		
D. Reid	michael.Reid@cbsa-asfc.gc.ca		
<b>Superintendents</b>			
O. Abou-Zeeni	Oussama.Abou-Zeeni@cbsa-asfc.gc.ca	J. Morgan	Justin.Morgan@cbsa-asfc.gc.ca
E. Ballerman	Eric.Ballermann@cbsa-asfc.gc.ca	T. O'Toole	Tom.O'Toole@cbsa-asfc.gc.ca
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C. Chumko	Chris.Chumko@cbsa-asfc.gc.ca	A. Prinsen	Andrew.Prinsen@cbsa-asfc.gc.ca
J. Cornwall	Jason.Cornwall@cbsa-asfc.gc.ca	M. Rivard	Michael.Rivard@cbsa-asfc.gc.ca
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## ERB, Benjamin

---

**From:** Letourneau, Darren  
**Sent:** August 20, 2020 09:46 AM  
**To:** Schmid, Therese  
**Cc:** CBSA-ASFC\_SOR Chief Queenston Bridge; ERB, Benjamin  
**Subject:** RE: Task to NF, FE, AB, WDT, St. Clair A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Therese,

Here is the info for Queenston Traffic. From what I've seen on Atlas this is the info that is listed that needs an update.

Please let me know if you need any other info for this request.

Christopher Moxon - 905-262-4340 - [Christopher.Moxon@cbsa-asfc.gc.ca](mailto:Christopher.Moxon@cbsa-asfc.gc.ca)

Christine Hagggar - 905-262-6040 - [Christine.Hagggar@cbsa-asfc.gc.ca](mailto:Christine.Hagggar@cbsa-asfc.gc.ca)

On Duty Chief -

24/7 Port of Entry Superintendent Telephone 905-262-6192

Fax # (905) 262-5622

Address

14154 Niagara Parkway

Niagara-on-the-Lake ON L0S 1J0

Darren

---

**From:** Felice, Andrew <[Andrew.Felice@cbsa-asfc.gc.ca](mailto:Andrew.Felice@cbsa-asfc.gc.ca)> **On Behalf Of** CBSA-ASFC\_SOR Chief Queenston Bridge  
**Sent:** August 19, 2020 8:58 AM  
**To:** ERB, Benjamin <[Benjamin.ERB@cbsa-asfc.gc.ca](mailto:Benjamin.ERB@cbsa-asfc.gc.ca)>; Letourneau, Darren <[Darren.Letourneau@cbsa-asfc.gc.ca](mailto:Darren.Letourneau@cbsa-asfc.gc.ca)>  
**Cc:** CBSA.L QB Chief L.ASFC <[CBSA.LQBChiefL.ASFC@cbsa-asfc.gc.ca](mailto:CBSA.LQBChiefL.ASFC@cbsa-asfc.gc.ca)>; Schmid, Therese <[Therese.Schmid@cbsa-asfc.gc.ca](mailto:Therese.Schmid@cbsa-asfc.gc.ca)>  
**Subject:** FW: Task to NF, FE, AB, WDT, St. Clair A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Ben, Darren

Please action for QBT, QBC and WB and VIA. Please provide all information directly to Therese.

Thank you

---

**From:** Schmid, Therese <[Therese.Schmid@cbsa-asfc.gc.ca](mailto:Therese.Schmid@cbsa-asfc.gc.ca)>  
**Sent:** August 18, 2020 1:17 PM  
**To:** CBSA-ASFC\_SOR Chief Queenston Bridge Scott, Sean <[Sean.Scott@cbsa-asfc.gc.ca](mailto:Sean.Scott@cbsa-asfc.gc.ca)>; Murphy, Stephanie <[Stephanie.Murphy@cbsa-asfc.gc.ca](mailto:Stephanie.Murphy@cbsa-asfc.gc.ca)>; Godzisz, Michelle <[Michelle.Godzisz@cbsa-asfc.gc.ca](mailto:Michelle.Godzisz@cbsa-asfc.gc.ca)>; Hagggar, Christine <[Christine.Hagggar@cbsa-asfc.gc.ca](mailto:Christine.Hagggar@cbsa-asfc.gc.ca)>; De Luca, Tina <[Tina.DeLuca@cbsa-asfc.gc.ca](mailto:Tina.DeLuca@cbsa-asfc.gc.ca)>  
**Cc:** Walters, Jeff <[Jeff.Walters@cbsa-asfc.gc.ca](mailto:Jeff.Walters@cbsa-asfc.gc.ca)>

### **Queenston Commercial**

Chief of Operations:

Kim Upper – 905-262-0947 [Kim.Upper@cbsa-asfc.gc.ca](mailto:Kim.Upper@cbsa-asfc.gc.ca)

Andrew Felice – 905-262-4412 [Andrew.Felice@cbsa-asfc.gc.ca](mailto:Andrew.Felice@cbsa-asfc.gc.ca)

Fax Number: 905-262-5358

Superintendent Phone: 905-262-6548

Hours: 24/7

Duty Chief Email:

### **Whirlpool Bridge**

Chief of Operations:

Kim Upper – 905-262-0947 [Kim.Upper@cbsa-asfc.gc.ca](mailto:Kim.Upper@cbsa-asfc.gc.ca)

Andrew Felice – 905-262-4412 [Andrew.Felice@cbsa-asfc.gc.ca](mailto:Andrew.Felice@cbsa-asfc.gc.ca)

Superintendent: Ron Neufeld , [Ronald.Neufeld@cbsa-asfc.gc.ca](mailto:Ronald.Neufeld@cbsa-asfc.gc.ca)

Phone Number: 905-354-0007

Fax Number: 905-354-4493

Hours: 0700-2300 – 7 Days a week

Duty Chief Email:

### **Via**

Chief of Operations:

Kim Upper – 905-262-0947 [Kim.Upper@cbsa-asfc.gc.ca](mailto:Kim.Upper@cbsa-asfc.gc.ca)

Andrew Felice – 905-262-4412 [Andrew.Felice@cbsa-asfc.gc.ca](mailto:Andrew.Felice@cbsa-asfc.gc.ca)

Phone Number: 905-356-2487

Fax Number: N/A

Hours: 0700-2300 – 7 Days a week

Duty Chief Email:

## ERB, Benjamin

---

**From:** Schmid, Therese  
**Sent:** August 20, 2020 09:56 AM  
**To:** ERB, Benjamin  
**Subject:** FW: Task to NF, FE, AB, WDT, St. Clair A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Please print and scan back to me.

Thank you

---

**From:** Johnson, CarolJ <Carol.Johnson@cbsa-asfc.gc.ca>  
**Sent:** August 19, 2020 2:12 PM  
**To:** Schmid, Therese <Therese.Schmid@cbsa-asfc.gc.ca>  
**Cc:** Godzisz, Michelle <Michelle.Godzisz@cbsa-asfc.gc.ca>; Scott, Sean <Sean.Scott@cbsa-asfc.gc.ca>; Murphy, Stephanie <Stephanie.Murphy@cbsa-asfc.gc.ca>; ERB, Benjamin <Benjamin.ERB@cbsa-asfc.gc.ca>; Letourneau, Darren <Darren.Letourneau@cbsa-asfc.gc.ca>  
**Subject:** RE: Task to NF, FE, AB, WDT, St. Clair A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

**Hi Therese, please find attached response to ATIP A-2020-12131. Please advise me if it is acceptable to include the Chiefs' names and their contact information.**

**"contact information for Rainbow Bridge ports of entry into Canada.**

**Phone number: 905-3544843; Bilingual: 905 354-4740;  
fax number: 905 354 2832  
current Chiefs: Sean SCOTT, Michelle GODZISZ, Stephanie MURPHY  
905 354-1440  
e-mail:  
hours of operation: open 24 hours per day, seven days per week**

**e-mail queries can be made on the cbsa-asfc.gc.ca internet site: <https://www.cbsa-asfc.gc.ca/menu-eng.html>**

**this is what is posted on the internet:**



## A-2020-12131 Submission

BWB Traveller Operations      Phone: 519-464-5000      Fax: 519-336-4548

BWB Commercial Operations      Phone: 519-337-6922      Fax: 519-336-8579

Hours of Operation: 24 hours, 7 days per week

### Management Listing:

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South Building\* – 575 Goyeau St., Windsor, ON N9A 1H1

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519 257

6850

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\*South Building Hours – Mon-Fri 07:00 – 24:00/Sat & Sun 11:00-19:00  
\*\* Airport Hours (officers at airport) – 7 Days 08:45 – 20:00  
\*\*\*Pelee Island Winter Hours – Mon-Fri 08:00-16:00  
Summer Hours – 7 Days 08:00-18:00

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Surintendant VA	Bekiarian	Haroutioun	514-633-5236	514-420-5780	<a href="mailto:Haroutioun.Bekiarian@cbsa-asfc.gc.ca">Haroutioun.Bekiarian@cbsa-asfc.gc.ca</a>
Surintendant VA	Girouard	Jean-François	514-633-5236	514-420-5780	<a href="mailto:Jean-Francois.Girouard@cbsa-asfc.gc.ca">Jean-Francois.Girouard@cbsa-asfc.gc.ca</a>
Surintendant VA	Chan	Chris	514-633-5236	514-420-5780	<a href="mailto:Chris.Chan@cbsa-asfc.gc.ca">Chris.Chan@cbsa-asfc.gc.ca</a>
Surintendant	Arnokouros	Georges	514-633-7707	514-420-5780	<a href="mailto:George.Arnokouros@cbsa-asfc.gc.ca">George.Arnokouros@cbsa-asfc.gc.ca</a>
Surintendant	Globensky	Marc-André	514-420-5755	514-633-7822	<a href="mailto:Marc-Andre.Globensky@cbsa-asfc.gc.ca">Marc-Andre.Globensky@cbsa-asfc.gc.ca</a>
Surintendante	Millsap	Selene	514-633-7707	514-420-5780	<a href="mailto:Selene.Millsap@cbsa-asfc.gc.ca">Selene.Millsap@cbsa-asfc.gc.ca</a>
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Surintendant	Stefanescu	Andrei	514-633-7707	514-420-5780	<a href="mailto:Andrei.Stefanescu@cbsa-asfc.gc.ca">Andrei.Stefanescu@cbsa-asfc.gc.ca</a>
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Surintendant intérim	Ait-Kadi	Samy	514-633-7707	514-420-5780	<a href="mailto:Samy.Ait-Kadi@cbsa-asfc.gc.ca">Samy.Ait-Kadi@cbsa-asfc.gc.ca</a>
Surintendant intérim	Gallant	Mark	514-633-7707	514-420-5780	<a href="mailto:Mark.Gallant@cbsa-asfc.gc.ca">Mark.Gallant@cbsa-asfc.gc.ca</a>
Surintendante	Florent	Ahsley	514-420-5191	514-633-7822	<a href="mailto:Ashley.Florent@cbsa-asfc.gc.ca">Ashley.Florent@cbsa-asfc.gc.ca</a>
Surintendante	Funes	Sonia	514-633-7707	514-420-5780	<a href="mailto:SoniaMargarita.Funes@cbsa-asfc.gc.ca">SoniaMargarita.Funes@cbsa-asfc.gc.ca</a>
Surintendant	Tarzia	Marco	514-633-7707	514-420-5780	<a href="mailto:Marco.Tarzia@cbsa-asfc.gc.ca">Marco.Tarzia@cbsa-asfc.gc.ca</a>
Surintendante	Leblanc	Danielle	514-633-7713	514-633-7767	<a href="mailto:Danielle-Elizabeth.Leblanc@cbsa-asfc.gc.ca">Danielle-Elizabeth.Leblanc@cbsa-asfc.gc.ca</a>
Surintendant	Rinaldi	Nicolino	514-633-7707	514-420-5780	<a href="mailto:Nicolino.Rinaldi@cbsa-asfc.gc.ca">Nicolino.Rinaldi@cbsa-asfc.gc.ca</a>
Surintendant	Jutras	Bernard	514-633-3354	514-633-7822	<a href="mailto:Bernard.Jutras@cbsa-asfc.gc.ca">Bernard.Jutras@cbsa-asfc.gc.ca</a>
Surintendante intérim	Laliberté	Nikki	514-633-7707	514-420-5780	<a href="mailto:Nikki.Laliberte@cbsa-asfc.gc.ca">Nikki.Laliberte@cbsa-asfc.gc.ca</a>
Surintendant	Moschopoulos	Pandelis	514-633-7707	514-420-5780	<a href="mailto:Pandelis.Moschopoulos@cbsa-asfc.gc.ca">Pandelis.Moschopoulos@cbsa-asfc.gc.ca</a>

Surintendante	Lawrence	Annamarie	514-633-7707	514-420-5780	<u>Annamarie.Lawrence@cbsa-asfc.gc.ca</u>
Surintendante	Revoredo	Claudia			
Surintendant	Dion	Martin	514-633-7707	514-420-5780	<u>Martin.Dion@cbsa-asfc.gc.ca</u>
Surintendante	Bédard	Mireille	514-633-7707	514-420-5780	<u>Mireille.Bedard@cbsa-asfc.gc.ca</u>
Surintendante	Rosa	Nadina	514-633-7707	514-420-5780	<u>Nadina.Rosa@cbsa-asfc.gc.ca</u>
Surintendante NEXUS	Stibernik	Tanya	(514) 420-5138	514-633-7822	<u>Tanya.Stibernik@cbsa-asfc.gc.ca</u>
Surintendant intérim	Pelletier	Mathieu	514-633-7707	514-420-5780	<u>Mathieu.Pelletier@cbsa-asfc.gc.ca</u>
Surintendant	Swaminadhan	Vivek	514-633-7707	514-420-5780	<u>Vivek.Swaminadhan@cbsa-asfc.gc.ca</u>

Please provide the contact information for all border ports of entry into Canada. This should include the phone and fax number assigned to each border port of entry, current supervisor/managers details, hours of operation, and emails where applicable.”

<b>P-E Trudeau</b>	8am to 8pm (Monday to Friday) 8am to 4pm (Saturday and Sunday)
General number	514-633-7844
Fax	514-420-5145

Superintendants	
email	
Phone number	514-633-7844 #2121
Fax	514-633-2763
Mathieu Bujold	514-633-7844 # 2044 <a href="mailto:Mathieu.Bujold@cbsa-asfc.gc.ca">Mathieu.Bujold@cbsa-asfc.gc.ca</a>
Melissa Spenard	514-633-7844 #2121 <a href="mailto:Melissa.Spenard@cbsa-asfc.gc.ca">Melissa.Spenard@cbsa-asfc.gc.ca</a>
Marie-Edith Fortin	514-633-7844 # 2047 <a href="mailto:Marie-Edith.Fortin@cbsa-asfc.gc.ca">Marie-Edith.Fortin@cbsa-asfc.gc.ca</a>
Ian MacGillivray	514-633-7844 #2046 <a href="mailto:Ian.MacGillivray@cbsa-asfc.gc.ca">Ian.MacGillivray@cbsa-asfc.gc.ca</a>
Magalie Teasdale	514-633-7844 # 2109 <a href="mailto:Magalie.Teasdale@cbsa-asfc.gc.ca">Magalie.Teasdale@cbsa-asfc.gc.ca</a>
Jean-François Fournel	514-633-7844 #2045 <a href="mailto:Jean-Francois.Fournel@cbsa-asfc.gc.ca">Jean-Francois.Fournel@cbsa-asfc.gc.ca</a>
Marie-Sophie Carignan	514-633-7844 #2125 <a href="mailto:marie-sophie.carignan@cbsa-asfc.gc.ca">marie-sophie.carignan@cbsa-asfc.gc.ca</a>
Chief of Operation	
Philippe Plourde	<a href="mailto:Philippe.Plourde2@cbsa-asfc.gc.ca">Philippe.Plourde2@cbsa-asfc.gc.ca</a>
Phone number	514-633-7844 #2050
Fax	514-633-7729

<b>Mirabel</b>	8am to 5pm (Monday to Friday)
General number	450-476-3168
Fax	450-476-2560

Superintendants	
Renée Fontaine	450-476-2995 <a href="mailto:Renee.Fontaine@cbsa-asfc.gc.ca">Renee.Fontaine@cbsa-asfc.gc.ca</a>
Shant Simonian	450-476-0574 <a href="mailto:Shant.Simonian@cbsa-asfc.gc.ca">Shant.Simonian@cbsa-asfc.gc.ca</a>

Chief of Operation	
Philippe Plourde	<a href="mailto:Philippe.Plourde2@cbsa-asfc.gc.ca">Philippe.Plourde2@cbsa-asfc.gc.ca</a>
Phone number	450-476-3092
Fax	514-633-7729

Stanstead Sector					
Ports of Entry	Contact Info	Superintendents	Emails	Current Hours	Temporary Hours
<b>Stanstead - Highway 55</b> 2 Highway 55 Stanstead (QC) J0B 3E2	Tel.: (819) 876-7821 Fax: (819) 876-5798 Fax (travellers): (819) 876-5133	Luke Bury Michel Dubois Michel Fauteux Marc Gaulin Steven Gaulin Anick Marcil Mario Roy	<a href="mailto:Luke.Bury@cbsa-asfc.gc.ca">Luke.Bury@cbsa-asfc.gc.ca</a> <a href="mailto:Michel.Dubois@cbsa-asfc.gc.ca">Michel.Dubois@cbsa-asfc.gc.ca</a> <a href="mailto:Michel.Fauteux@cbsa-asfc.gc.ca">Michel.Fauteux@cbsa-asfc.gc.ca</a> <a href="mailto:Steven.Gaulin@cbsa-asfc.gc.ca">Steven.Gaulin@cbsa-asfc.gc.ca</a> <a href="mailto:Marc.Gaulin@cbsa-asfc.gc.ca">Marc.Gaulin@cbsa-asfc.gc.ca</a> <a href="mailto:Anick.Marcil@cbsa-asfc.gc.ca">Anick.Marcil@cbsa-asfc.gc.ca</a> <a href="mailto:Mario.Roy2@cbsa-asfc.gc.ca">Mario.Roy2@cbsa-asfc.gc.ca</a>	24/7	
<b>Abercorn</b> 549 Road 139 Abercorn (QC) J0E 1B0	Tel.: (450) 538-2334 Fax: (450) 538-1342	Caroline Maurice	<a href="mailto:Caroline.Maurice@cbsa-asfc.gc.ca">Caroline.Maurice@cbsa-asfc.gc.ca</a>	24/7	
<b>Stanstead - Road 143</b> 226 Dufferin Street Stanstead (QC) J0B 3E2	Tel.: (819) 876-2793 Fax: (819) 876-7067	Marie-Hélène Loignon	<a href="mailto:Marie-Helene.Loignon@cbsa-asfc.gc.ca">Marie-Helene.Loignon@cbsa-asfc.gc.ca</a>	24/7	8 am to 8 pm, 7 days a week
<b>Stanstead - Beebe</b> 2 Principal Street Stanstead (QC) J0B 3E5	Tel.: (819) 876-2119 Fax: (819) 876-2725	Marie-Hélène Loignon	<a href="mailto:Marie-Helene.Loignon@cbsa-asfc.gc.ca">Marie-Helene.Loignon@cbsa-asfc.gc.ca</a>	24/7	
<b>Highwater</b> 4 Mansonville Road 243 Highwater (QC) J0E 1X0	Tel.: (450) 292-5995 Fax: (450) 292-4285	Jennifer Gardner	<a href="mailto:Jennifer.Gardner@cbsa-asfc.gc.ca">Jennifer.Gardner@cbsa-asfc.gc.ca</a>	24/7	8 am to 8 pm, 7 days a week
<b>Glen Sutton</b> Missisquoi Valley Road Sutton (QC) J0E 2K0	139 Tel.: (450) 538-3234 Fax: (450) 538-0842	Caroline Maurice	<a href="mailto:Caroline.Maurice@cbsa-asfc.gc.ca">Caroline.Maurice@cbsa-asfc.gc.ca</a>	8 am to 4 pm, 7 days a week	

Appalaches Sector					
Ports of Entry	Contact Info	Superintendents	Emails	Current Hours	Temporary Hours
<b>Armstrong</b> 999 Highway 173 St-Theophile (QC) G0M 2A0	Tel.: (418) 597-3395 (418) 597-3938	Fax: Dominic Toulouse Karenne Bourgault François Jobidon Hubert Paquet	<a href="mailto:Dominic.Toulouse@cbsa-asfc.gc.ca">Dominic.Toulouse@cbsa-asfc.gc.ca</a> <a href="mailto:Karenne.Bourgault@cbsa-asfc.gc.ca">Karenne.Bourgault@cbsa-asfc.gc.ca</a> <a href="mailto:Francois.Jobidon@cbsa-asfc.gc.ca">Francois.Jobidon@cbsa-asfc.gc.ca</a> <a href="mailto:Hubert.Paquet@cbsa-asfc.gc.ca">Hubert.Paquet@cbsa-asfc.gc.ca</a>	24/7	
<b>Stanhope</b> 1000 Highway 147 Stanhope (QC) J1A 2S2	Tel.: (819) 849-9135 Fax: (819) 849-9237	Nicole Isabelle Nancy Gagnon Stéphane Beloin Sylvie Gillet	<a href="mailto:Nicole.Isabelle@cbsa-asfc.gc.ca">Nicole.Isabelle@cbsa-asfc.gc.ca</a> <a href="mailto:NancyJ.Gagnon@cbsa-asfc.gc.ca">NancyJ.Gagnon@cbsa-asfc.gc.ca</a> <a href="mailto:Stephane.Beloin@cbsa-asfc.gc.ca">Stephane.Beloin@cbsa-asfc.gc.ca</a> <a href="mailto:Sylvie.Gillet@cbsa-asfc.gc.ca">Sylvie.Gillet@cbsa-asfc.gc.ca</a>	24/7	

<b>Chartierville</b> 165 St-Hyacinthe Street Chartierville (QC) J0B 1K0	Tel.: (819) 656-2262 (819) 656-1017	Fax:	Michel Charland Mathieu Lauzon	<a href="mailto:MichelC.Charland@cbsa-asfc.gc.ca">MichelC.Charland@cbsa-asfc.gc.ca</a> <a href="mailto:Mathieu.Lauzon@cbsa-asfc.gc.ca">Mathieu.Lauzon@cbsa-asfc.gc.ca</a>	8 am to midnight, 7 days a week	8 am to 8 pm, 7 days a week
<b>East-Hereford</b> 26 Road 253 East-Hereford (QC) J0B 1S0	Tel.: (819) 844-2243 Fax: (819) 844-2423		Nicole Isabelle Nancy Gagnon Stéphane Beloin Sylvie Gillet	<a href="mailto:Nicole.Isabelle@cbsa-asfc.gc.ca">Nicole.Isabelle@cbsa-asfc.gc.ca</a> <a href="mailto:NancyJ.Gagnon@cbsa-asfc.gc.ca">NancyJ.Gagnon@cbsa-asfc.gc.ca</a> <a href="mailto:Stephane.Beloin@cbsa-asfc.gc.ca">Stephane.Beloin@cbsa-asfc.gc.ca</a> <a href="mailto:Sylvie.Gillet@cbsa-asfc.gc.ca">Sylvie.Gillet@cbsa-asfc.gc.ca</a>	24/7	
<b>Hereford Road</b> Road 141 Hermenegilde (QC) J0B 2W0	1871 St- Tel.: (819) 844-2242 Fax: (819) 844-0742		Nicole Isabelle Nancy Gagnon Stéphane Beloin Sylvie Gillet	<a href="mailto:Nicole.Isabelle@cbsa-asfc.gc.ca">Nicole.Isabelle@cbsa-asfc.gc.ca</a> <a href="mailto:NancyJ.Gagnon@cbsa-asfc.gc.ca">NancyJ.Gagnon@cbsa-asfc.gc.ca</a> <a href="mailto:Stephane.Beloin@cbsa-asfc.gc.ca">Stephane.Beloin@cbsa-asfc.gc.ca</a> <a href="mailto:Sylvie.Gillet@cbsa-asfc.gc.ca">Sylvie.Gillet@cbsa-asfc.gc.ca</a>	24/7	
<b>Woburn</b> 1020 des Lignes Road Woburn (QC) G0Y 1R0	Tel.: (819) 544-4051 Fax: (819) 544-9180		Michel Charland Mathieu Lauzon	<a href="mailto:MichelC.Charland@cbsa-asfc.gc.ca">MichelC.Charland@cbsa-asfc.gc.ca</a> <a href="mailto:Mathieu.Lauzon@cbsa-asfc.gc.ca">Mathieu.Lauzon@cbsa-asfc.gc.ca</a>	24/7	
<b>Sherbrooke</b> 50 Place de la Cité P.O. 487 Sherbrooke (QC) J1H 5K2	Tel.: (819) 573-2072 Fax: (818) 564-5650		Nicole Isabelle Nancy Gagnon Stéphane Beloin Sylvie Gillet	<a href="mailto:Nicole.Isabelle@cbsa-asfc.gc.ca">Nicole.Isabelle@cbsa-asfc.gc.ca</a> <a href="mailto:NancyJ.Gagnon@cbsa-asfc.gc.ca">NancyJ.Gagnon@cbsa-asfc.gc.ca</a> <a href="mailto:Stephane.Beloin@cbsa-asfc.gc.ca">Stephane.Beloin@cbsa-asfc.gc.ca</a> <a href="mailto:Sylvie.Gillet@cbsa-asfc.gc.ca">Sylvie.Gillet@cbsa-asfc.gc.ca</a>	9 am to 5 pm, Monday to Friday	
<b>St-Just-de-Bretenières</b> 10 des Prices Road P.O. 573 St-Just-de-Bretenières (QC) GOR 3H0	Tel.: (418) 244-3653 Fax: (418) 244-3630		Marie-Josée Bastien	<a href="mailto:Marie-Josée.Bastien@cbsa-asfc.gc.ca">Marie-Josée.Bastien@cbsa-asfc.gc.ca</a>	9 am to 5 pm, Monday to Friday Pilot Project for Travellers in Remote Areas/Quebec (PPTRA-Q): am to 9 am and 5 pm to 9 pm, Monday to Thursday 6 am to 9 am Friday	6
<b>St-Pamphile</b> 1123 Elgin Road South St-Pamphile (QC) G0R 3X0	Tel.: (418) 356-3151 Fax: (418) 356-5216		Marie-Josée Bastien	<a href="mailto:Marie-Josée.Bastien@cbsa-asfc.gc.ca">Marie-Josée.Bastien@cbsa-asfc.gc.ca</a>	9 am to 5 pm, Monday to Friday Pilot Project for Travellers in Remote Areas/Quebec (PPTRA-Q): am to 9 am and 5 pm to 9 pm, Monday to Thursday 6 am to 8 pm Tuesday, Wednesday and Friday 8 am to 4 pm Saturday	6
<b>Pohénégamook</b> 1187 de la Frontière Street Pohénégamook (QC) G0L 1J0	Tel.: (418) 859-2201 Fax: (418) 859-1359		Marie-Josée Bastien	<a href="mailto:Marie-Josée.Bastien@cbsa-asfc.gc.ca">Marie-Josée.Bastien@cbsa-asfc.gc.ca</a>	8 am to 4 pm, Monday to Friday	
<b>Ste-Aurélie</b> 468 Rang St-Joseph Ste-Aurélie (QC) G0M 1M0	Tel.: (418) 593-3971 Fax: (418) 593-3972		Marie-Josée Bastien	<a href="mailto:Marie-Josée.Bastien@cbsa-asfc.gc.ca">Marie-Josée.Bastien@cbsa-asfc.gc.ca</a>	9 am to 5 pm, Monday to Friday Pilot Project for Travellers in Remote Areas/Quebec (PPTRA-Q): am to 9 am and 5 pm to 9 pm, Monday to Thursday 6 am to 9 am Friday	6



## **Avis de récupération # A-2020-12131**

### **Noyan**

Téléphone : 450-294-2851

Fax : 450-294-3519

Surintendante : Mélanie Dinarzo

Adresse courriel : [Melanie.Dinarzo@cbsa-asfc.gc.ca](mailto:Melanie.Dinarzo@cbsa-asfc.gc.ca)

Chef des opérations : Michel Martineau

Adresse courriel : [Michel.Martineau@cbsa-asfc.gc.ca](mailto:Michel.Martineau@cbsa-asfc.gc.ca)

Heures d'opération : 24/7

### **Clarenceville**

Téléphone : 450-294-2288

Fax : 450-294-3014

Surintendante : Mélanie Dinarzo

Adresse courriel : [Melanie.Dinarzo@cbsa-asfc.gc.ca](mailto:Melanie.Dinarzo@cbsa-asfc.gc.ca)

Chef des opérations : Michel Martineau

Adresse courriel : [Michel.Martineau@cbsa-asfc.gc.ca](mailto:Michel.Martineau@cbsa-asfc.gc.ca)

Heures d'opération : 08-24

Heures pendant la pandémie : 08-16

## **St-Armand voyageur**

Téléphone : 450-248-4315

Fax : 450-248-4357

Surintendants :

Pier-Luc Beauséjour/ Stephan Doston/ Hakim Hellal/ Michael Johnston/ Guillaume Marchand/ Anna-Maria Marziali/ Terence Storozuk

Adresse courriel :

[Pier-Luc.beausejour@cbsa-asfc.gc.ca](mailto:Pier-Luc.beausejour@cbsa-asfc.gc.ca)

[Stephan.doston@cbsa-asfc.gc.ca](mailto:Stephan.doston@cbsa-asfc.gc.ca)

[Hakim.hellal@cbsa-asfc.gc.ca](mailto:Hakim.hellal@cbsa-asfc.gc.ca)

[Michael.johnston@cbsa-asfc.gc.ca](mailto:Michael.johnston@cbsa-asfc.gc.ca)

[Guillaume.marchand@cbsa-asfc.gc.ca](mailto:Guillaume.marchand@cbsa-asfc.gc.ca)

[Anna-maria.marziali@cbsa-asfc.gc.ca](mailto:Anna-maria.marziali@cbsa-asfc.gc.ca)

[Terence.storozuk@cbsa-asfc.gc.ca](mailto:Terence.storozuk@cbsa-asfc.gc.ca)

Chef des opérations : Michel Martineau

Adresse courriel : [Michel.Martineau@cbsa-asfc.gc.ca](mailto:Michel.Martineau@cbsa-asfc.gc.ca)

Heures d'opération : 24/7

## **St-Armand commercial**

Téléphone : 450-248-4313

Fax :450-248-4688

Surintendant : Hubert Lacharité

Adresse courriel : [Hubert.lacharite@cbsa-asfc.gc.ca](mailto:Hubert.lacharite@cbsa-asfc.gc.ca)

Chef des opérations : Michel Martineau

Adresse courriel : [Michel.Martineau@cbsa-asfc.gc.ca](mailto:Michel.Martineau@cbsa-asfc.gc.ca)

Heures d'opération : 08-22 du lundi au vendredi

## **Morses Lines**

Téléphone : 450-248-2757

Fax : 450-248-0891

Surintendante : Geneviève Roy

Adresse courriel : [Genevieve.roy@cbsa-asfc.gc.ca](mailto:Genevieve.roy@cbsa-asfc.gc.ca)

Chef des opérations : Michel Martineau

Adresse courriel : [Michel.Martineau@cbsa-asfc.gc.ca](mailto:Michel.Martineau@cbsa-asfc.gc.ca)

Heures d'opération : 24-7

08-16 : avec agents

16-08 : traitement à distance

Heures pendant la pandémie : traitement à distance 24/7

## **Frelighsburg**

Téléphone : 450-298-5050

Fax : 450-298-5658

Surintendante : Geneviève Roy

Adresse courriel : [Genevieve.roy@cbsa-asfc.gc.ca](mailto:Genevieve.roy@cbsa-asfc.gc.ca)

Chef des opérations : Michel Martineau

Adresse courriel : [Michel.Martineau@cbsa-asfc.gc.ca](mailto:Michel.Martineau@cbsa-asfc.gc.ca)

Heures d'opération : 24/7

Heures pendant la pandémie : 08-20

## **East Pinnacle**

Téléphone : 450-538-2912

Fax : 450-538-6581

Surintendante : Geneviève Roy

Adresse courriel : [Genevieve.roy@cbsa-asfc.gc.ca](mailto:Genevieve.roy@cbsa-asfc.gc.ca)

Chef des opérations : Michel Martineau

Adresse courriel : [Michel.Martineau@cbsa-asfc.gc.ca](mailto:Michel.Martineau@cbsa-asfc.gc.ca)

Heures d'opération : 08-16

## Lacolle Commercial

501, Autoroute 15

St-Bernard-de-Lacolle, QC J0J 1J0

**Téléphone:** 450-246-8145

**Fax:** 450-246-8012 / 450-246-8066

**Ouvert 24hrs/7jrs**

### Chef des opérations intérimaire

Nom	Prénom	Téléphone	Courriel
Huneault	Sébastien-Max	450-246-8040	<a href="mailto:sebastien-max.huneault@cbsa-asfc.gc.ca">sebastien-max.huneault@cbsa-asfc.gc.ca</a>

### Surintendants

Nom	Prénom	Téléphone	Courriel
Winter	Kathleen	450-246-8039	<a href="mailto:kathleen.winter@cbsa-asfc.gc.ca">kathleen.winter@cbsa-asfc.gc.ca</a>
Anastasio	Massimo	450-246-8037	<a href="mailto:massimo.anastasio@cbsa-asfc.gc.ca">massimo.anastasio@cbsa-asfc.gc.ca</a>
Landry	Antoine	450-246-8010	<a href="mailto:antoine.landry@cbsa-asfc.gc.ca">antoine.landry@cbsa-asfc.gc.ca</a>
Trvalcova	Linda	450-246-5435	<a href="mailto:linda.trvalcova@cbsa-asfc.gc.ca">linda.trvalcova@cbsa-asfc.gc.ca</a>
Chauvin	Yan	450-246-8055	<a href="mailto:yan.chauvin@cbsa-asfc.gc.ca">yan.chauvin@cbsa-asfc.gc.ca</a>

<b>Bureau</b>	St-Bernard-de-Lacolle / voyageur
<b>Téléphone</b>	450-246-3831 / 450-246-3833
<b>Télécopieur</b>	450-246-2222
<b>Heures</b>	24h

Nom	Prénom	Titre	Courriel
GOUR	MATHIEU	CHEF DES OPÉRATIONS	mathieu.gour@cbsa-asfc.gc.ca
ARCHAMBAULT	MARIE-PIER	SURINTENDANTE	marie-pier.archambault@cbsa-asfc.gc.ca
BOUTIN	MAXIME	SURINTENDANT INT.	maxime.boutin@cbsa-asfc.gc.ca
CARRIÈRE	NICOLAS	SURINTENDANT	nicolas.carriere@cbsa-asfc.gc.ca
CRÊTE	ISABELLE	SURINTENDANTE	isabelle.crete@cbsa-asfc.gc.ca
DUFRESNE	NANCY	SURINTENDANTE INT.	nancy.dufresne@cbsa-asfc.gc.ca
DVORSKY	ERIKA	SURINTENDANTE INT.	erika.dvorsky@cbsa-asfc.gc.ca
GAITAN	STEVEN	SURINTENDANT	steven.gaitan@cbsa-asfc.gc.ca
HADLEY	SEAN	SURINTENDANT	sean.hadley@cbsa-asfc.gc.ca
KROOS	MICHAEL	SURINTENDANT	michael.kroos@cbsa-asfc.gc.ca
OVENSTONE	CHAD	SURINTENDANT	chad.ovenstone@cbsa-asfc.gc.ca
LEBRUN	JEAN	SURINTENDANT	jean.lebrun@cbsa-asfc.gc.ca
PLANTE	ISABELLE	SURINTENDANTE	isabelle.plante@cbsa-asfc.gc.ca
ROY	CHANTAL	SURINTENDANTE	chantalr.roy@cbsa-asfc.gc.ca
SAUMURE	ALEXANDRE	SURINTENDANT	alexandre.saumure@cbsa-asfc.gc.ca
SMITH	LAURA	SURINTENDANTE	laura.smith@cbsa-asfc.gc.ca

## Aéroport international Jean-Lesage

### Heures d'affaire :

**1er déc. au 30 avril :** 24h / 7 jours

**1er mai au 30 nov :** 8h00 à minuit / 7 jours

**Téléphone :** 418-640-3351

**Télécopieur :** 418-640-3378

**Courriel :**

<b>Surintendants (SSF) :</b>	<b>Nom</b>	<b>Prénom</b>	<b>Courriel</b>
	Angers	Philippe-Albert	Philippe-Albert.Angers@cbsa-asfc.gc.ca
	Berberi	Louis	Louis.Berberi@cbsa-asfc.gc.ca
	Côté	Jean-Christophe	Jean-Christophe.Cote@cbsa-asfc.gc.ca
	Gariepy	Claudine	Claudine.Gariepy@cbsa-asfc.gc.ca
	Hébert-Sabourin	Mathieu	Mathieu.Hebert-Sabourin@cbsa-asfc.gc.ca

## Baie-Comeau

**Heures d'affaire :** 8h00 à 16h30 (fermé entre midi et 13h00, les fins de semaine et les jours fériés).

**Téléphone :** 418-296-2127

**Télécopieur :** 418-296-2199

**Courriel :**

Surintendants (SSF) :	Nom	Prénom	Courriel
	Thibault	Raymond	Raymond.Thibault@cbsa-asfc.gc.ca

## Cap-aux-Meules

**Heures d'affaire :** 8h00 à 16h30 (fermé entre midi et 13h00, les fins de semaine et les jours fériés).

**Téléphone :** 418-986-3480

**Télécopieur :** 418-986-6654

**Courriel :**

Surintendants (SSF) :	Nom	Prénom	Courriel
	Thibault	Raymond	Raymond.Thibault@cbsa-asfc.gc.ca



## Chicoutimi

**Heures d'affaire :** 8h00 à 16h30 (fermé entre midi et 13h00, les fins de semaine et les jours fériés).

**Téléphone :** 418-698-5732

**Télécopieur :** 418-698-5509

**Courriel :**

Surintendants (SSF) :	Nom	Prénom	Courriel
	Thibault	Raymond	Raymond.Thibault@cbsa-asfc.gc.ca

## Sept-Iles

**Heures d'affaire :** 8h00 à 16h30 (fermé entre midi et 13h00, les fins de semaine et les jours fériés).

**Téléphone :** 418-962-2732

**Télécopieur :** 418-962-0344

**Courriel :**

Surintendants (SSF) :	Nom	Prénom	Courriel
	Thibault	Raymond	Raymond.Thibault@cbsa-asfc.gc.ca

**Sorel**

99, Augusta St, Sorel (Quebec) J3P 1A8

Hours of operation : 08 :00 – 16 :00

Phone: 450-743-0026

Fax: 450-743-1371

**Trois-Rivières**

2250, rue St-Olivier (Quebec) G9A 4E9

Hours of operation : 08 :00 – 16 :00

Phone: 819-371-5308

Fax: 819-374-0626

**Chief of operations**

Salvatore Barbieri (acting)      514-283-6295    [salvatore.barbieri@cbsa-asfc.gc.ca](mailto:salvatore.barbieri@cbsa-asfc.gc.ca)

**Superintendant**

Yannick Béland      514-283-7448    [yannick.beland@cbsa-asfc.gc.ca](mailto:yannick.beland@cbsa-asfc.gc.ca)

Calgary International Airport Traffic Operations

2000 Airport Road NE

Calgary, AB T2E 6W5

Phone: 403-479-5444

Fax: 403-292-8767

Current Hours of Operation: 7 Days a week, 24 hours a day

Chief of Operations: David Burnard – 587-232-2061/ [David.Burnard@cbsa-asfc.gc.ca](mailto:David.Burnard@cbsa-asfc.gc.ca)

Chief of Operations: Harpreet Sandhar – 587-232-2059/ [Harpreet.Sandhar@cbsa-asfc.gc.ca](mailto:Harpreet.Sandhar@cbsa-asfc.gc.ca)

A/Chief of Corporate Affairs: Chris Stone – 587-232-2060/ [Christopher.Stone@cbsa-asfc.gc.ca](mailto:Christopher.Stone@cbsa-asfc.gc.ca)

Superintendents:

Harvey Noordhof – 587-232-2054/ [Harvey.Noordhof@cbsa-asfc.gc.ca](mailto:Harvey.Noordhof@cbsa-asfc.gc.ca)

James Ewing – 587-232-2049/ [James.Ewing2@cbsa-asfc.gc.ca](mailto:James.Ewing2@cbsa-asfc.gc.ca)

Jayme Hlushak – 587-232-2052/ [Jayme.Hlushak@cbsa-asfc.gc.ca](mailto:Jayme.Hlushak@cbsa-asfc.gc.ca)

Jordan Smyth – 587-232-2055/ [Jordan.Smyth@cbsa-asfc.gc.ca](mailto:Jordan.Smyth@cbsa-asfc.gc.ca)

Kellie MacKenzie – 587-232-2052/ [Kellie.MacKenzie@cbsa-asfc.gc.ca](mailto:Kellie.MacKenzie@cbsa-asfc.gc.ca)

A/Supt James Brinnen – 587-232-2055/ [James.Brinnen@cbsa-asfc.gc.ca](mailto:James.Brinnen@cbsa-asfc.gc.ca)

Cameron Houlzet – 587-232-2054/ [Cameron.Houlzet@cbsa-asfc.gc.ca](mailto:Cameron.Houlzet@cbsa-asfc.gc.ca)

Christianna Provencher – 587-232-2073/ [Christianna.Provencher@cbsa-asfc.gc.ca](mailto:Christianna.Provencher@cbsa-asfc.gc.ca)

Matthew Holden – 587-232-2053/ [Matthew.Holden@cbsa-asfc.gc.ca](mailto:Matthew.Holden@cbsa-asfc.gc.ca)

Tony Wood – 587-232-2050/ [Tony.Wood@cbsa-asfc.gc.ca](mailto:Tony.Wood@cbsa-asfc.gc.ca)

A/Supt Brad Kawulich – 587-232-2056/ [Brad.Kawulich@cbsa-asfc.gc.ca](mailto:Brad.Kawulich@cbsa-asfc.gc.ca)

A/Supt Russell Hay – 587-232-2055/ [Russell.Hay@cbsa-asfc.gc.ca](mailto:Russell.Hay@cbsa-asfc.gc.ca)

Kourtney Lubig – 587-232-2051/ [Kourtney.Lubig@cbsa-asfc.gc.ca](mailto:Kourtney.Lubig@cbsa-asfc.gc.ca)

Abjeet Bhatti-Shivji – 587-232-2081/ [Abjeet.Bhatti-Shivji@cbsa-asfc.gc.ca](mailto:Abjeet.Bhatti-Shivji@cbsa-asfc.gc.ca)

Michael Gerencir – 587-232-2077/ [Michael.Gerencir@cbsa-asfc.gc.ca](mailto:Michael.Gerencir@cbsa-asfc.gc.ca)

Chris Johnson – 587-232-2086/ [Christopher.Johnson@cbsa-asfc.gc.ca](mailto:Christopher.Johnson@cbsa-asfc.gc.ca)

Calgary International Airport Commercial Operations

175 Aero Way NE, Suite 162

Calgary, AB T2E 6K2

Phone: 403-292-4630

Fax: 403-292-4141

Hours of Operation: Monday – Friday 08:00 – 16:00

Chief of Operations: Chris Brodie – 403-292-6295/ [Chris.Brodie@cbsa-asfc.gc.ca](mailto:Chris.Brodie@cbsa-asfc.gc.ca)

Superintendents:

Tracey Thomas – 403-292-5434/ [Tracey.Thomas@cbsa-asfc.gc.ca](mailto:Tracey.Thomas@cbsa-asfc.gc.ca)

Jessica Mitrikas – 403-292-4174/ [Jessica.Mitrikas@cbsa-asfc.gc.ca](mailto:Jessica.Mitrikas@cbsa-asfc.gc.ca)

A/Supt. Jeffrey Vanattan – 403-292-6751 [Jeffrey.Vanattan@cbsa-asfc.gc.ca](mailto:Jeffrey.Vanattan@cbsa-asfc.gc.ca)

A/Supt. Ian Cohen – 403-477-5422/ [Ian.Cohen@cbsa-asfc.gc.ca](mailto:Ian.Cohen@cbsa-asfc.gc.ca)

## Edmonton International Airport Traffic Operations

1357A, 1000 Airport Road

Edmonton International Airport, AB. T9E 0V3

Phone: 780-890-4300

Fax: 780-890-4309

Regular hours of Operation: 7 days a week, 24 hours a day.

Current Hours of Operation: (Reduced hours due to COVID) 7 Days a week 07:00 - 00:00

Chief of Operations: Amber Rosich –780-890-4304 / [Amber.Rosich@cbsa-asfc.gc.ca](mailto:Amber.Rosich@cbsa-asfc.gc.ca)

### Superintendents:

JeanRene Couturier –780-890-4078 / [JeanRene.Couturier@cbsa-asfc.gc.ca](mailto:JeanRene.Couturier@cbsa-asfc.gc.ca)

Robert Talarico –780-890-4078 / [Robert.Talarico@cbsa-asfc.gc.ca](mailto:Robert.Talarico@cbsa-asfc.gc.ca)

Jason Romaniuk –780-890-4301 / [Jason.Romaniuk@cbsa-asfc.gc.ca](mailto:Jason.Romaniuk@cbsa-asfc.gc.ca)

Jason Schurek –780-890-4301 / [Jason.Schurek@cbsa-asfc.gc.ca](mailto:Jason.Schurek@cbsa-asfc.gc.ca)

Kathleen Melnychuk –780-890-4301 / [Kathleen.Melnichuk@cbsa-asfc.gc.ca](mailto:Kathleen.Melnichuk@cbsa-asfc.gc.ca)

Rajinder Sandhu –780-890-4301 / [Rajinder.Sandhu@cbsa-asfc.gc.ca](mailto:Rajinder.Sandhu@cbsa-asfc.gc.ca)

Peter Schlack –780-890-4301 / [Peter.Schlack@cbsa-asfc.gc.ca](mailto:Peter.Schlack@cbsa-asfc.gc.ca)

## Edmonton International Airport Commercial Operations

100, 1727 - 35 Avenue East

Edmonton International Airport. AB. T9E 0V6

Phone: 780-890-4306

Fax: 780-890-4311

Hours of Operation: Monday – Friday 08:00 – 16:00

Chief of Operations: Amber Rosich –780-890-4304 / [Amber.Rosich@cbsa-asfc.gc.ca](mailto:Amber.Rosich@cbsa-asfc.gc.ca)

### Superintendents:

Sheetal Sehgal –780-890-4307 / [Sheetal.Sehgal@cbsa-asfc.gc.ca](mailto:Sheetal.Sehgal@cbsa-asfc.gc.ca)

William McManners –780-890-4307 / [William.McManner@cbsa-asfc.gc.ca](mailto:William.McManner@cbsa-asfc.gc.ca)

### **District Director**

Lisa Laurencelle-Peace ([Lisa.Laurencelle-Peace@cbsa-sfc.gc.ca](mailto:Lisa.Laurencelle-Peace@cbsa-sfc.gc.ca))

Tel: 204-983-3770

### **Regina**

**Hours of Operation:** 08:00-21:30, 7 days a week

**Tel:** 306-780-5218

**Fax:** 306-780-5630

#### **Superintendents**

Jana Tisdale ([Jana.Tisdale@cbsa-asfc.gc.ca](mailto:Jana.Tisdale@cbsa-asfc.gc.ca))

David Masuda ([David.Masuda@cbsa-asfc.gc.ca](mailto:David.Masuda@cbsa-asfc.gc.ca))

Tel: 1-306-780-6217

#### **Chief**

Carl Jarvin ([Carl.Jarvin@cbsa-asfc.gc.ca](mailto:Carl.Jarvin@cbsa-asfc.gc.ca))

Tel: 1-204-983-0767

### **Saskatoon**

**Hours of Operation:** 08:00-00:00

**Tel:** 306-975-5110

**Fax:** 306-975-5917

#### **Superintendents**

Oran McLean ([Oran.McLean@cbsa-asfc.gc.ca](mailto:Oran.McLean@cbsa-asfc.gc.ca), 306-975-4752)

Rebecca Shingoose ([Rebecca.Shingoose@cbsa-asfc.gc.ca](mailto:Rebecca.Shingoose@cbsa-asfc.gc.ca), 306-975-5083)

#### **Chief**

Chuck Desjarlais

Tel: 204-984-7470

### **Winnipeg Airport**

**Hours of Operation:** 24-7

**Tel:** 204-983-6715

**Fax:** 204-983-7460

#### **Superintendents**

Maureen MacRae ([Maureen.MacRae@cbsa-asfc.gc.ca](mailto:Maureen.MacRae@cbsa-asfc.gc.ca))

Derek Johnson ([Derek.Johnson@cbsa-asfc.gc.ca](mailto:Derek.Johnson@cbsa-asfc.gc.ca))

Robyn Jarvis ([Robyn.Jarvis@cbsa-asfc.gc.ca](mailto:Robyn.Jarvis@cbsa-asfc.gc.ca))

Dennis Ross ([Dennis.Ross@cbsa-asfc.gc.ca](mailto:Dennis.Ross@cbsa-asfc.gc.ca))

Tel: 204-983-6715

#### **Chief**

Chuck Desjarlais ([Chuck.Desjarlais@cbsa-asfc.gc.ca](mailto:Chuck.Desjarlais@cbsa-asfc.gc.ca))

Tel: 204-984-7470

### **Winnipeg Land Commercial**

**Hours of Operation:** 08:00-16:00, Monday to Friday

**Tel:** 204-983-3030

**Fax:** 204-983-0330

#### **Superintendents**

Martin Vincent ([Martin.Vincent@cbsa-asfc.gc.ca](mailto:Martin.Vincent@cbsa-asfc.gc.ca))

Tim Hink ([Tim.Hink@cbsa-asfc.gc.ca](mailto:Tim.Hink@cbsa-asfc.gc.ca))

Paul VanHorne ([Paul.VanHorne@cbsa-asfc.gc.ca](mailto:Paul.VanHorne@cbsa-asfc.gc.ca))  
Jean-Paul Savoie ([Jean-Paul.Savoie@cbsa-asfc.gc.ca](mailto:Jean-Paul.Savoie@cbsa-asfc.gc.ca))  
Tel: 204-984-8355  
**Chief**  
Carl Jarvin ([Carl.Jarvin@cbsa-asfc.gc.ca](mailto:Carl.Jarvin@cbsa-asfc.gc.ca))  
Tel : 204-983-0767

**Winnipeg Air Commercial**

**Hours of Operation:** 08:00-16:00, Monday to Friday  
**Tel:** 204-984-0107  
**Fax:** 204-983-8385  
**Superintendents**  
Robyn Ingram ([Robyn.Ingram@cbsa-asfc.gc.ca](mailto:Robyn.Ingram@cbsa-asfc.gc.ca))  
Tel: 204-983-7310

**Yellowknife**

**Hours of Operation:** 09:00-17:00, Monday to Friday  
**Tel:** 867-766-8404  
**Fax:** 867-920-6607  
**Superintendent**  
Robyn Jarvis  
Tel: 204-983-6714

**Churchill**

**Hours of operation:** (Seasonal): \*Except Holidays  
Navigation Season:  
July 1 - October 31  
Tel: 204-675-8215  
Fax: 204-675-8468  
**Superintendent**  
Jean-Paul Savoie ([Jean-Paul.Savoie@cbsa-asfc.gc.ca](mailto:Jean-Paul.Savoie@cbsa-asfc.gc.ca))  
Tel: 204-984-8355

**Inuvik**

Tel: 204-983-6715  
Fax: 204-983-7460

**Iqaluit**

Tel: 204-983-6715  
Fax: 204-983-7460

Port	Mailing Address	Physical Address	City/Town	Postal Code	Phone	Cell Phone	Fax		Manager	Email		Hours	Days	COVID Hours	COVID Hours
SASSD District Office	P.O. Box 220	Highway 4	Coutts	TOK ONO	403-344-3770		403-344-2334	Director	Ben Tame	Benjamin.Tame@cbsa-asfc.gc.ca		0800 to 1600	Monday to Friday	No Change	No Change
Corporate Chief - North Portal	P.O. Box 60	Highway 39 South	North Portal	SOC 1W0	306-927-6281		306-927-5220	Chief	Scott Kienlen	Scott.Kienlen@cbsa-asfc.gc.ca		0800 to 1600	Monday to Friday	No Change	No Change
Division 1 Chief - Coutts	P.O. Box 220	Highway 4	Coutts	TOK ONO	403-344-3772		403-344-4427	Chief	Tim Ziola	Tim.Ziola@cbsa-asfc.gc.ca		0700 to 1500	Monday to Friday	No Change	No Change
Coutts	P.O. Box 220	Highway 4	Coutts	TOK ONO	403-344-3772		403-344-4427	Superintendent	Doug Bakke	Doug.Bakke@cbsa-asfc.gc.ca		24 hours	7 days a week	No Change	No Change
									Nat Collins	Nat.Collins@cbsa-asfc.gc.ca					
									Les Kraeker	Les.Kraeker@cbsa-asfc.gc.ca					
									Lisa Morin	Lisa.Morin@cbsa-asfc.gc.ca					
									Christy Murphy-Fougere	Christy.Murphy-Fougere@cbsa-asfc.gc.ca					
									Mark Nelson	Mark.Nelson@cbsa-asfc.gc.ca					
									Stephanie Rilkoﬀ	Stephanie.Rilkoﬀ@cbsa-asfc.gc.ca					
									Marlene St. Onge	Marlene.Stonge@cbsa-asfc.gc.ca					
									Mark Weiss	Mark.Weiss@cbsa-asfc.gc.ca					
Aden	P.O. Box 17	Highway #880 South	Aden	TOK OAO	403-344-2244		403-344-2467	Superintendent	Doug Bakke	Doug.Bakke@cbsa-asfc.gc.ca		0900 to 1700	7 days a week	No Change	No Change
Lethbridge Airport		417 Stubb Ross Road Suite 209	Lethbridge	T1K 7N3	403-647-7462		403-382-3110	Superintendent	Doug Bakke	Doug.Bakke@cbsa-asfc.gc.ca		On Call	On Call	CLOSED	CLOSED
Lethbridge Chief - Coutts	P.O. Box 220	Highway 4	Coutts	TOK ONO	403-344-3770		403-344-2334	Chief	Steve Singer	Steve.Singer@cbsa-asfc.gc.ca		0800 to 1600	Monday to Friday	No Change	No Change
Chief Mountain	P.O. Box 96	Highway #6	Waterton Park	TOK 2M0	403-653-3535		403-653-4748	Superintendent	Darren Cahoon	Darren.Cahoon@cbsa-asfc.gc.ca	May 15-31 & Labour Day to Sept 30	0900 to 1800	7 days a week	CLOSED	CLOSED
Carway	P.O. Box 699	Highway #2 South	Cardston	TOK OK0	403-653-4990		403-653-1026	Superintendent	Duane Bourgeois	Duane.Bourgeois@cbsa-asfc.gc.ca	June 1 to Labour Day	0700 to 2200	7 days a week	0800 to 1800	0800 to 1800
Del Bonita	General Delivery	Highway #62 South	Del Bonita	TOK OS0	403-758-3613		403-758-6225	Superintendent	Darren Cahoon	Darren.Cahoon@cbsa-asfc.gc.ca	June 1 to September 15	0800 to 2100	7 days a week	0900 to 1700	Monday to Friday
											September 16 to May 31	0900 to 1800			
Wildhorse	R.R. #1	Highway 41 South	Wild Horse	TOK 1L0	403-868-2222		103-868-2055	Superintendent	Darren Cahoon	Darren.Cahoon@cbsa-asfc.gc.ca	May 15 to September 30	0800 to 2100	7 days a week	0900 to 1700	Monday to Friday
											October 1 to May 14	0800 to 1700			
Willow Creek	P.O. Box 229	Hwy 21 S & St. Joe Rd	Consul	SON OP0	306-299-4456		306-299-4458	Superintendent	Lane Peterson	Lane.Peterson@cbsa-asfc.gc.ca	March (2nd Sunday) to November (1st Saturday)	0900 to 1700	7 days a week	No Change	No Change
											November (2nd Sunday to March (1st Saturday)	1000 to 1800			
Climax	P.O. Box 330	Highway 37 South	Climax	SON ONO	306-293-2262		306-293-2141	Superintendent	Lane Peterson	Lane.Peterson@cbsa-asfc.gc.ca	March (2nd Sunday) to May 31	0900 to 1800	7 days a week	0900 to 1700	Monday to Friday
											June 1 to September 15	0900 to 1800			
											September 16 to November (1st Saturday)	0900 to 1800			
											November (2nd Sunday to March (1st Saturday)	1000 to 1900			
Monchy	P.O. Box 180	Highway 4 South	Climax	SON ONO	306-298-2232		306-298-2046	Superintendent	Lane Peterson	Lane.Peterson@cbsa-asfc.gc.ca	March (2nd Sunday) to May 31	0900 to 1800	7 days a week	0900 to 1700	Monday to Friday
											June 1 to September 15	0900 to 1800			
											September 16 to November (1st Saturday)	0900 to 1800			
											November (2nd Sunday to March (1st Saturday)	1000 to 1900			
West Poplar River	P.O. Box 450	Hwy 2 S to Hwy 18 S	Rock Glen	SOH 3R0	306-476-2320		306-476-2151	Superintendent	Ron Dyck	Ron.Dyck@cbsa-asfc.gc.ca	March (2nd Sunday) to May 31	0900 to 1800	7 days a week	0900 to 1700	Monday to Friday
											June 1 to September 15	0900 to 1800			
											September 16 to November (1st Saturday)	0900 to 1800			
											November (2nd Sunday to March (1st Saturday)	1000 to 1900			
Coronach	P.O. Box 189	Highway 36 South	Coronach	SOH OZ0	306-267-2177		306-267-6080	Superintendent	Ron Dyck	Ron.Dyck@cbsa-asfc.gc.ca	March (2nd Sunday) to May 31	0900 to 1800	7 days a week	0900 to 1700	Monday to Friday
											June 1 to September 15	0900 to 1800			
											September 16 to November (1st Saturday)	0900 to 1800			
											November (2nd Sunday to March (1st Saturday)	1000 to 1900			
Regway	P.O. Box 94	Highway 6 South	Minton	SOC 1T0	306-969-2255		306-969-2263	Superintendent	Brandon O'Reilly	Brandon.O'Reilly@cbsa-asfc.gc.ca		24 hours	7 days a week	0600 to 2200	No Change
Division 3 Chief - North Portal	P.O. Box 60	Highway 39 South	North Portal	SOC 1W0	306-927-6285		306-927-5220	Chief	Joann Wanner	Joann.Wanner@cbsa-asfc.gc.ca		0800 to 1600	Monday to Friday	No Change	No Change
Oungre	P.O. Box 60	Highway 35 South	North Portal	SOC 1W0	306-456-2230		306-456-2468	Superintendent	Cory Semenuik	Cory.Semenuik@cbsa-asfc.gc.ca	March (2nd Sunday) to November (1st Saturday)	0800 to 2100	7 days a week	0900 to 1700	No Change
											November (2nd Sunday to March (1st Saturday)	0900 to 2200			
Torquay	P.O. Box 60	Hwy 35 S to Hwy 8 East	North Portal	SOC 1W0	306-923-2044		306-923-2236	Superintendent	Cory Semenuik	Cory.Semenuik@cbsa-asfc.gc.ca	March (2nd Sunday) to November (1st Saturday)	0800 to 1600	7 days a week	No Change	No Change
											November (2nd Sunday to March (1st Saturday)	0900 to 1700			
Estevan Hwy	P.O. Box 60	Highway 47 South	North Portal	SOC 1W0	306-634-4227		306-634-8420	Superintendent	Cory Semenuik	Cory.Semenuik@cbsa-asfc.gc.ca	March (2nd Sunday) to November (1st Saturday)	0800 to 2100	7 days a week	0900 to 1700	No Change
											November (2nd Sunday to March (1st Saturday)	0900 to 2200			
North Portal	P.O. Box 60	Highway 39 South	North Portal	SOC 1W0	306-927-6285		306-927-5220	Superintendent	Michael Bawtinheimer	Michael.Bawtinheimer@cbsa-asfc.gc.ca		24 hours	7 days a week	No Change	No Change
									Stephen Cress	Stephen.Cress@cbsa-asfc.gc.ca					
									Tina Longney	Tina.Longney@cbsa-asfc.gc.ca					
									Kevin Roche	Kevin.Roche@cbsa-asfc.gc.ca					
									Jame Senthavong	Jame.Senthavong@cbsa-asfc.gc.ca					
Northgate	P.O. Box 60	Highway 8 South	North Portal	SOC 1W0	306-483-5111		306-483-5172	Superintendent	Lennie Davies	Lennie.Davies@cbsa-asfc.gc.ca	March (2nd Sunday) to November (1st Saturday)	0800 to 2100	7 days a week	0900 to 1700	No Change
											November (2nd Sunday to March (1st Saturday)	0900 to 2200			
Carievale	P.O. Box 60	Highway 8 South	North Portal	SOC 1W0	306-928-2055		306-928-2008	Superintendent	Lennie Davies	Lennie.Davies@cbsa-asfc.gc.ca	March (2nd Sunday) to November (1st Saturday)	0800 to 2100	7 days a week	0900 to 1700	No Change
											November (2nd Sunday to March (1st Saturday)	0900 to 2200			



SPRAGUE - 24HRS 700-1730 / 1000-2030 / 2030-0700		Warroad (U.S.)		SOUTH JUNCTION 8-24 8-1630 / 8-24 / 1530-24/ 8-1830/ 1330-24		Roseau (U.S.)		TOLSTOI 8-22 8-16/ 8-22/ 14-22		Lancaster (U.S.)		WINKLER 8-22 8-16/ 8-22/ 14-22		Walhalla (U.S.)		WINDYGATES 9-22 204-246-2201		Maida (U.S.)	
204-437-2609 / 204-437-2361		PRETEAU		204-437-2266 / 204-437-2129		LAZARUK		204-427-2076 / 204-427-3575		EBANKS		204-325-8503		FLOOD				FLOOD	
Bain, Rick (Buffalo Point)	204-437-2224	Anderson, Melissa (La Broquerie)	204-990-9739	Blanchette, Sebastien (Winnipeg)	204-256-7249 204-371-0214	Bridgeman, Roy (Miami)	204-435-2860	Enns, Mark (Winkler)	204-362-3633										
Bekavac, John (Buffalo Point)	204-437-2803 204-952-7880	Bain, Nicole (Buffalo Point)	204-437-2224	Daulby, Gary (Emerson)	204-373-2750	Duda, Ron (Morden)	204-362-4632	Linnick, Zach (Winnipeg)											
Downing, Scott (South Junction)	905-252-2902	Bechard, Allan (Sprague)	204-437-2015 204-380-3250	Dupuis, Al (Emerson)	204-373-2194	Fast, Ryan (Altona)	204-324-7749												
		Bennett, Sam (Middlebro)	204-437-4688 204-371-3380	Fisher, Dale (Tolstoi)	204-427-2619	Ferguson, Stuart (Ste.Adolphe)	204-793-7630	Patterson, Paul (Winkler)	204-823-1012										
		Dokken, Kevin (Piney)	204-905-0292 204-380-4634	Germain, Leanne (Tolstoi)	204-427-2996	Friesen, Ed (Morden)	204-823-1121	Rach, Ryan (Morden)	204-823-0155										
		Hiebert, Bryan (Sprague)	204-425-3571 204-380-4565	Gosselin, Francois (St.Malo)	204-347-5059	Kyle, Jackie (Morden)	204-362-1514	Tame, Ryan (Morden)	204-392-4537										
Hollis, James Logan- OIDP (Steinbach)	902-293-8202			GRETNA 8-22 8-16/ 8-22/ 14-22		Neché (U.S.)		Rampl, Karen (Morden)											
Kim, LokWon (Buffalo Point)				204-327-5370		EBANKS		SUPERINTENDENTS											
Leigh, Crystal (Piney)	431-205-2005	PINEY 9-22 204-423-2153 / 204-423-2190		Pinecreek (U.S.) LAZARUK		Collette, Tim (Morris)	204-712-5133	TIM LAZARUK (W)204-437-2129 (W)204-423-2190		SNOWFLAKE 9-22 204-876-4705		Hannah (U.S.) FLOOD							
O'Leary, Erin- OIDP (Buffalo Point)	902-818-6016 204-437-2212	Dhaliwal, Baldeep (Steinbach)	780-246-5974	Drysdale, Ernie (Stonewall)	204-461-0524	AL SAWKA (W)204-373-2886													
Payment, Glenn (Sprague)	204-437-4649			LaRose, Brent (Letellier)	204-737-2464	NEIL FLOOD (W)204-325-1203													
Schoenbach, Alana (Sprague)	204-437-2762 431-205-1402	Prevost, Bonnie (South Junction)	204-437-3066	Propp, Jason (Niverville)	204-324-3395	KIERAN EBANKS (W)204-427-3575 (w)204-327-5370													
		Prevost, Victor (South Junction)	204-437-2600	Rodewald, Jeff (Emerson)	204-373-2099 204-304-9218	STEVEN PRETEAU (W)204-437-2609													
		Thiessen, Carl (Vita)	204-425-3963 204-392-3202	Steinert, Garth (Emerson)	204-373-2873 204-471-5933	JULIE BAINES Chief													
Theriault, Jesse (Sprague)	204-437-2290	Tuttosi, Tatiana (Woodridge)	204-429-2107	Breckon, Scott (Emerson)	204-373-2284														
Zimmerman, Rodney (Vassar)	204-437-2825 701-552-2397																		
BOC		PORT CELL																	
		Apr-20																	

Apr-20

## Southern Manitoba District Phone Listing - January 4, 2017

Emerson POE phone system use \*60 to page

### SMD District Office

*Intercom*

District Director -----	Yvonne Bremault -----	241 -----	(204) 373-2352
Administrative Assistant -----	Susan Kreller -----	240 -----	(204) 373-2352
General Administrative Clerk -----	Shelley Johns -----	245 -----	(204) 373-2033
General Administrative Clerk -----	Kim Gregoire -----	244 -----	(204) 373-3032
District office fax -----			(204) 373-2007 fax

### SMD Chiefs

Chief / Emerson Traffic -----	Ben Tame -----	233 -----	(204) 373-2114
Chief / Emerson Commercial -----	Jeryn Peters -----	246 -----	(204) 373-2236
Chief / Eastern MB Outports -----	Tim Johns -----	232 -----	(204) 373-2020
Chief / Boissevain Area -----	Jason Evert -----	278 -----	(204) 373-2886
Chief / Beyond the Border Projects -----	Blair Downey -----	287 -----	(204) 373-2206

### Emerson Link

Board room / conference call phone -----	242 -----	(204) 373-2380
Training room -----	243	
Lunch room -----	288	
Exercise room -----	289	

### Emerson Traffic Office

Chief / Emerson Traffic -----	Ben Tame -----	233 -----	(204) 373-2114
Traffic Superintendents -----		225 / 238 / 239	(204) 373-2841
Administrative Superintendent -----	Jonelle Hupé -----	228 -----	(204) 373-2321
Superintendents fax -----			(204) 373-2774 fax

Traffic Counter - External/Public line (automated message) -----	(204) 373-2524
Traffic Counter - Internal line (direct line for staff) -----	220 / 221 --- (204) 373-2175
Bilingual Line -----	(204) 373-2074
Traffic Counter - backdoor number -----	(204) 373-2998
Immigration - Internal line -----	269 ---- (204) 373-2885
Red phone for power outage (under traffic counter) -----	(204) 373-2614
PASS radio alarm phone (red phone on wall in traffic) -----	(204) 373-2343
Traffic fax -----	(204) 373-2275 fax
Immigration fax -----	(204) 373-2586 fax

DDS - Detector Dog Service -----	Adrian Lafrenais -----	224 -----	(204) 373-2353
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DDS Satellite Phone -----	1-600-700-6047
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<b>Intelligence Officer</b>	----- Darren Kreller -----	297 -----	(204) 373-2217
<b>Intelligence Officer</b>	----- Barry Graham -----		(204) 373-2266 fax

#### Traffic Administrative Clerks

General Administrative Clerk	----- Guylaine Barnabe -----	272 -----	(204) 373-2356
General Administrative Clerk	----- Lenora Giesbrecht -----	273 -----	(204) 373-2161

#### Traffic Intercom numbers

Workstations 1 & 2	-----	222 / 223	
Interview Room 1 (D138)	-----	270	
Interview Room 2 (D136)	-----	271	
Immigration back desks	-----	274 / 275	
Refugee Processing desk	-----	268	
PIL # 1	-----	235	
PIL # 2	-----	236	
PIL # 3	-----	237	
PIL # 4 (NEXUS)	-----	299	
K19 room	-----	230	
Examination Garage	-----	290	
Coffee room	-----	231	
IT Server / Computer room	-----	234 -----	(204) 373-2955

#### Emerson Commercial Office

Chief / Emerson Commercial	----- Jeryn Peters -----	246 -----	(204) 373-2236
Commercial Superintendents	-----	286 / 255 / 298	(204) 373-2453

<b>Commercial</b> - main line	-----	256 - 261 ----	(204) 373-2474
		(or intercom 703 to access all)	
Commercial Desk	-----	262 -----	(204) 373-2313
Commercial fax	-----		(204) 373-2764 fax

#### Commercial Intercom numbers

PIL # 6	-----	283	
PIL # 5	-----	284	
FedEx	-----	249	
K19 room	-----	263 -----	(204) 373-3034
Supply room	-----	229	
Workstation 1	-----	249	
Workstation 2-7	-----	256-261 ---	or 703 to access all
Warehouse	-----	264 / 266	

### Longroom Clerks

Senior Customs Operations Clerk	----- Marie-Paule Delorme	----- 247	----- (204) 373-2342
Senior Customs Operations Clerk	----- Shelley LaRose	----- 247	----- (204) 373-2342
Senior Customs Operations Clerk	----- Leanne Dubois	----- 248	----- (204) 373-2342
Senior Customs Operations Clerk	----- Dayna Dixon	----- 253	----- (204) 373-2342
Senior Customs Operations Clerk	----- Kara Stephens	----- 226	----- (204) 373-3031
Commercial fax	-----	-----	----- (204) 373-2764 fax

Trade Operations Officer	----- Gerald Tetrault	----- 265	----- (204) 373-3033
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Canadian Food Inspection Agency - CFIA	----- Ulysse Marion	----- 285 / 281	----- (204) 373-2346
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(204) 373-2490 fax

Offload Service	-----	phone / fax	(204) 373-2831
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After hours (Randy)	-----	(204) 216-2763	Randy
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After hours (Lionel)	-----	(204) 371-0493	Lionel
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Public Works	----- Nelson Norris	----- 280	----- (204) 373-3030
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Shop	-----	279	
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### Eastern MB Ports

Chief / Eastern MB Outports	----- Tim Johns	----- 232	----- (204) 373-2020
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Administrative Superintendent	----- Sherise Lapointe	----- 254	----- (204) 373-2103
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Superintendent	----- Al Sawka	-----	----- (204) 427-3575
Tolstoi / Gretna			

Superintendent	----- Julie Baines	-----	----- (204) 437-2609
Sprague / Piney / South Junction	Tera Cooper		

Superintendent	----- Neil Flood	-----	----- (204) 325-1203
Winkler / Windygates / Snowflake			

Sprague POE - main line	-----	-----	----- (204) 437-2361
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Superintendents	----- Julie Baines	-----	----- (204) 437-2609
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	Tera Cooper	-----	----- (204) 437-2609
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General Administrative Clerk	----- Brandie Lazaruk	-----	----- (204) 437-2609
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Sprague fax	-----	-----	----- (204) 437-2305 fax
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South Junction POE - main line	-----	-----	----- (204) 437-2266
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South Junction fax	-----	-----	----- (204) 437-2524 fax
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<b>Piney POE - main line</b> -----	(204) 423-2153
Piney fax -----	(204) 423-2313 <i>fax</i>

<b>Tolstoi POE - main line</b> -----	(204) 427-2076
Tolstoi fax -----	(204) 427-2563 <i>fax</i>

<b>Gretna POE - main line</b> -----	(204) 327-5370
Gretna fax -----	(204) 327-5373 <i>fax</i>

<b>Winkler POE - main line</b> -----	(204) 325-8503
Superintendent ----- Neil Flood -----	(204) 325-1203
Winkler fax -----	(204) 325-9310 <i>fax</i>

<b>Windygates POE - main line</b> -----	(204) 246-2201
Windygates fax -----	(204) 246-2410 <i>fax</i>

<b>Snowflake POE - main line</b> -----	(204) 876-4705
Snowflake fax -----	(204) 876-4528 <i>fax</i>

<b>Boissevain Area &amp; Outports</b>	
Chief / Boissevain Area ----- Jason Evert ----- 278 -----	(204) 373-2886
Superintendents -----	(204) 534-6787
Superintendent's fax -----	(204) 534-7219 <i>fax</i>
General Administrative Clerk ----- Danielle Robinson -----	(204) 534-7105
<b>Boissevain POE - main line</b> -----	(204) 534-6820
Boissevain fax -----	(204) 534-2467 <i>fax</i>

<b>Crystal City POE - main line</b> -----	(204) 873-2250
Crystal City fax -----	(204) 873-2628 <i>fax</i>

<b>Cartwright POE - main line</b> -----	(204) 529-2437
Cartwright fax -----	(204) 529-2644 <i>fax</i>

<b>Lena POE - main line</b> -----	(204) 523-4525
Lena fax -----	(204) 523-5607 <i>fax</i>

<b>Goodlands POE - main line</b> -----	(204) 658-3516
Goodlands fax -----	(204) 658-3489 <i>fax</i>

<b>Coulter POE - main line</b> -----	(204) 649-2355
Coulter fax -----	(204) 649-2475 <i>fax</i>

<b>Lyleton POE - main line</b> -----	(204) 649-2255
Lyleton fax -----	(204) 649-2312 <i>fax</i>

## CBSA Ports of Entry

### Sprague

PO Box 20

Sprague, MB

ROA 1Z0

**Hours of Operation:** 24/7

**Phone:** (204) 437-2361

**Fax:** (204) 437-2305

### South Junction

PO Box 61

South Junction, MB

ROA 1Y0

**Hours of Operation:** 0800-2400

**Phone:** (204) 437-2266

**Fax:** (204) 437-2524

### Piney

PO Box 150

Piney, MB

ROA 1K0

**Hours of Operation:** 0900-2200

**Phone:** (204) 423-2153

**Fax:** (204) 423-2313

### Tolstoi

General Delivery

Tolstoi, MB

ROA 2E0

**Hours of Operation:** 0800-2200

**Phone:** (204) 427-2076

**Fax:** (204) 427-2563

### Emerson

Hwy 75

Emerson, MB

ROA 0L0

**Hours of Operation:** 24/7

**Phone:** (204) 373-2524

**Fax:** (204) 373-2275

### Gretna

PO Box 427

Gretna, MB

ROG 0V0

**Hours of Operation:** 0800-2200

**Phone:** (204) 327-5370

**Fax:** (204) 327-5373

## CBSA Ports of Entry

### Winkler

General Delivery

Winkler, MB

R6N 4A1

**Hours of Operation:** 0800-2200

**Phone:** (204) 325-8503

**Fax:** (204) 325-9310

### Windygates

General Delivery

Darlingford, MB

ROG 0L0

**Hours of Operation:** 0900-2200

**Phone:** (204) 246-2201

**Fax:** (204) 246-2410

### Snowflake

PO Box 130

LaRiviere, MB

ROG 1A0

**Hours of Operation:** 0900-2200

**Phone:** (204) 876-4705

**Fax:** (204) 876-4528

### Crystal City

PO Box 339

Crystal City, MB

ROK 0N0

**Hours of Operation:** 0900-2200

**Phone:** (204) 873-2250

**Fax:** (204) 873-2628

### Cartwright

PO Box 389

Cartwright, MB

ROK 0L0

**Hours of Operation:** 0800-2100

**Phone:** (204) 529-2437

**Fax:** (204) 529-2644

### Lena

PO Box 1780

Killarney, MB

ROK 1G0

**Hours of Operation:** 0800-2100

**Phone:** (204) 523-4525

**Fax:** (204) 523-5607

## CBSA Ports of Entry

### Boissevain

PO Box 1150

Boissevain, MB

ROK OEO

**Hours of Operation:** 24/7

**Phone:** (204) 534-6820

**Fax:** (204) 534-2467

### Goodlands

PO Box 877

Deloraine, MB

ROM OMO

**Hours:** 0900-2200

**Phone:** (204) 658-3516

**Fax:** (204) 658-3489

### Coulter

PO Box 625

Melita, MB

ROM 1LO

**Hours:** 0800-2100

**Phone:** (204) 649-2355

**Fax:** (204) 649-2475

### Lyleton

PO Box 206

Pierson, MB

ROM OSO

**Hours:** 0900-2200

**Phone:** (204) 649-2255

**Fax:** (204) 649-2312



## PHONE LIST

(Updated May 15, 2019)

<b>Boissevain Customs</b>	<b>Phone</b>	<b>Fax /Cell</b>	
Superintendent #224	534-6787		
Coulter Superintendent #265	649-2274		
Chief / Admin Asst. #221	534-7105	F534-7219	
Downstairs	534-6820	F534-2467	
Downstairs Line 3	534-3229		
Expedition			
Tahoe		534-	
F-150		534-	
<b>Boissevain Offices</b>	<b>Phone</b>	<b>2<sup>nd</sup> Line</b>	<b>Fax</b>
Cartwright #256	529-2437		529-2644
Coulter #257	649-2355	649-2471	649-2475
Coulter Superintendent	649-2274		
Crystal City #258	873-2250 or 873-2693		873-2628
Goodlands #259	658-3516	658-3458	658-3489
Lena #260	523-4525	523-4123	523-5607
Lyleton #261	649-2255	649-2456	649-2312
Snowflake #262	876-4705		876-4528
<b><u>BOISSEVAIN INTEROFFICE TRANSFERS</u></b>			
Intercom 221	Chief's Office Upstairs		
Intercom 222	Cashier		
Intercom 223	Admin. Desk Upstairs		
Intercom 224	Superintendent		
Intercom 225	Other front office desk		
Intercom 228	Enforcement Room		
Intercom 229	Kitchen Desk Phone		
Intercom 230	3 <sup>rd</sup> desk downstairs office		
Intercom 231	Upstairs Commercial		
Intercom 232	Garage		
Intercom 237	Computer Room Upstairs		
<b><u>BOISSEVAIN STAFF</u></b>	<b><u>Home</u></b>	<b><u>Cell</u></b>	
Borys, Chris			
Ellechuk, Wayne			
Fullerton, Mike			
Gow, Neil			
Lopez-Galvis, Junior			
Lougheed, Kyle			
McGregor, Ken	w: 534-7105		
On Call Cell:			
Ostner, Ben			
Palmquist, Danielle			
Pigeon, Michael			
Robinson, Danielle			
Scheirlinck, Jason			
Schmidt, Ryan			
Sutton-Henderson, Pam			
On Call Cell:			
Symchyshyn, Ed			
Vandoorne, Elaine			
On Call Cell:			
Walker, Rob			
Wiebe, Cornie	ON CALL cell:		
Wilkinson, Jeremy			
<b><u>A.D. RUTHERFORD</u></b>	<b><u>Home</u></b>	<b><u>Fax / Cell</u></b>	
Boissevain Office		534-6474	
Brandon Office		725-2970	
Marjorie			
Jackie		534-7448	

**BIS LINE : 1-800-461-9999**

<b>DPW</b>	<b>Phone</b>	<b>Fax</b>
Boissevain Office	534-2241	Leo-431-255-0080
Issues call NSCC: 1-800-463-1850 <a href="http://nscc-cnas.pwgsc-tpsgc.gc.ca/demande-request-eng.cfm">http://nscc-cnas.pwgsc-tpsgc.gc.ca/demande-request-eng.cfm</a>		
David McMane:		
<b>CFIA</b>		
Brandon (Bob Keffen)	578-6664	578-6680
Emerson (Darwin Ramos)	781-4593	259-1311
Winnipeg :Plants (Jason Watts)	259-1370	259-1331
: Animal Health (Max Popp)	259-1355	259-1331
CFIA 24 hours	1-800-835-4486	F:905-795-9658
CFIA Import Services	1-800-835-4486	
Pest Mgmt Reg Agency	1-800-267-6315	

<b>EMERSON</b>	<b>Phone</b>	<b>Fax</b>
Bilingual Line	373-2074	
Blair Downey	373-2206	Ext 266
Commercial External:	373-2474	Fax: 373-2764
Internal:	373-2086	
Commercial Desk	373-2313	
Commercial Supt.	373-2453	
Lenora	373-2161	
Long Room	373-2342	373-2764
FRT Supt. / DDS	373-2236	
West Lynne Traffic	373-2175	373-2275
For Public Info	373-2524	
West Lynne Supt.	373-2841	373-2275
Guylaine Barnabe	373-2356	373-2586
Kara Stephens	373-3031	
Kim Gregoire	373-3032	373-2007
Longroom / Leanne Dubois	373-2342	F:373-2764
<b>RIV</b>		
RIV Authorization	800-575-0465	888-346-8235
RIV Public	888-848-8240	
RIV Recall :	<a href="mailto:recall@support.riv.ca">recall@support.riv.ca</a>	
RIV inquiries:	<a href="mailto:support@support.riv.ca">support@support.riv.ca</a>	
<b>IMMIGRATION</b>	<b>Phone</b>	<b>Fax</b>
Emerson (Officer's)#264	373-2885	373-2586
Emerson (Public)	373-2197	
North Portal	(306) 927-6263	927-2026
Inquiries	800-255-4541 or <a href="http://www.cic.gc.ca">http://www.cic.gc.ca</a>	
After Hours -- Douglas	888-541-5632	604-541-5621
Immigration - Coutts		888-242-2100
HDRC Wpg. (toll free)	866-293-9981	866-293-9979
CIC Call Centre Montreal Public	888-242-2100	
Wpg. Inland Duty Pager	204-981-5608	
<b>GCMS HELPLINE:</b>		
<b>BIS HELPLINE:</b>	<b>1-800-461-9999</b>	
<b>IT HELP Desk:</b>	<b>1-855-222-8280</b>	

SMD Management - Area Code 204 (Revised June 2020)			
	Office	Home	Cell (Bus/Pers)
Johns, Tim	373-2352		
Baines, Julie	437-4637		
McGregor, Ken	534-7105		
Sawka, Al	373-2886		
Ebanks, Kieran	427-3575		
Flood, Neil	325-1203		
Vandoorne, Elaine	534-6787		
Sutton-Henderson, Pam	534-6787		
Wiebe, Cornie	534-6787		
Louttit, Amy	649-2274		
Lazaruk, Tim	437-2129		
Preteau, Steven	437-2609		
HQ Border Operations Centre		613-960-6001	

SMD Management - Area Code 204 (Revised June 2020)			
	Office	Home	Cell (Bus/Pers)
Johns, Tim	373-2352		
Baines, Julie	437-4637		
McGregor, Ken	534-7105		
Sawka, Al	373-2886		
Ebanks, Kieran	427-3575		
Flood, Neil	325-1203		
Vandoorne, Elaine	534-6787		
Sutton-Henderson, Pam	534-6787		
Wiebe, Cornie	534-6787		
Louttit, Amy	649-2274		
Lazaruk, Tim	437-2129		
Preteau, Steven	437-2609		
HQ Border Operations Centre		613-960-6001	

SMD Management - Area Code 204			
	Office	Home	Cell (Bus/Pers)
Lapointe, Russ	373-2236		
Remillard, Roxie	373-2114		
Dunn, Rob	373-2453		
Donnelly, Jonelle	373-2453		
Young, Angela	373-2453		
Moore, Keith	373-2453		
Pearson, Nicole	373-2453		
Péloquin, Nicole	373-2206		
Peterson, Blake	373-2841		
Valcourt, Curtis	373-2841		
Graham, Barry	373-2841		
Gillies, Brad	373-2841		
Lutz, Derek	373-2841		
Revised June 2020			

SMD Management - Area Code 204			
	Office	Home	Cell (Bus/Pers)
Lapointe, Russ	373-2236		
Remillard, Roxie	373-2114		
Dunn, Rob	373-2453		
Donnelly, Jonelle	373-2453		
Young, Angela	373-2453		
Moore, Keith	373-2453		
Pearson, Nicole	373-2453		
Péloquin, Nicole	373-2206		
Peterson, Blake	373-2841		
Valcourt, Curtis	373-2841		
Graham, Barry	373-2841		
Gillies, Brad	373-2841		
Lutz, Derek	373-2841		
Revised June 2020			

Updated June 2020

<b>Boissevain – Port 507</b>	204-534-6820
	204-534-2467 (fax)
<b>Cartwright – Port 521</b>	204-529-2437
	204-529-2644 (fax)
<b>Coulter – Port 524</b>	204-649-2355
	204-649-2475 (fax)
<b>Crystal City – Port 520</b>	204-873-2250
	204-873-2628 (fax)
<b>Goodlands – Port 508</b>	204-658-3516
	204-658-3489 (fax)
<b>Gretna – Port 503</b>	327-5370
	327-5373 (fax)
<b>Lena – Port 522</b>	204-523-4525
	204-523-5607 (fax)
<b>Lyleton – Port 523</b>	204-649-2255
	204-649-2312 (fax)
<b>Piney and Piney Airport – Port 517</b>	204-423-2153
	204-423-2313 (fax)
<b>Snowflake – Port 509</b>	204-876-4705
	204-876-4528 (fax)
<b>South Junction – Port 506</b>	204-437-2266
	204-437-2524 (fax)

**Sprague – Port 505**

..... 204-437-2361  
..... 204-437-2305 (fax)

**Tolstoi - 516**

..... 427-2076  
..... 427-2563 (fax)

**Windygates – Port 519**

..... 204-246-2201  
..... 204-246-2410 (fax)

**Winkler – Port 518**

..... 204-325-8503  
..... 204-325-9310 (fax)

## QUICK REFERENCE PHONE LIST

CLERKS	
Anna Klassen	228
Jeff Dupont	253
Kara Stephens	226
Kim Gregoire	244
Leanne Dubois	248
Lenora Giesbrecht	240
Luke Toews	245
Megan Nickel	273
Shelley/M-P	247
Julie Dubois	272

LOCAL SUPTS	
Commercial Supt.	255
Nicole Pearson	286
Al Sawka	278
Traffic (238, 239)	225
Nicole Péloquin	287
Traffic Front Desk	274

DIRECTOR & CHIEFS	
Tim Johns	241
Roxie Remillard	233
Russ Lapointe	246

PUBLIC WORKS	
Office	280
Shop	279

CFIA	
Ulysse Marion	285
Vet	281

UPSTAIRS	
Board Room	242
Lunch Room	288

COMMERCIAL #s	
Comm. Desk	254
Gerald Tétrault	265
Rachel Côté	249
Transfer to BSOs	703
Warehouse	264
PIL 7 up	294
PIL 7 down	293
PIL 8 up	219
PIL 8 down	295
PIL 9 up	303
PIL 9 down	302
Secondary Desk 1	300
Secondary Desk 2	301

TRAFFIC #s	
Traffic Counter	221
R.I.O.	297
PIL 1	235
PIL 2	236
PIL 3	237
PIL 4	299
PIL 5	284
PIL 6 down	305
Tertiary Bay 1	290
Tertiary Bay 2	311
Tertiary Frt Cnt 1	308
Tertiary Frt Cnt 2	309
Tertiary Sec 1	306
Tertiary Sec 2	307

EMERSON DDS	
Adrian Lafrenais 204-510-4317	

OUTPORTS	
Boissevain	1-204-534-6820
Bois. (Neil)	1-204-534-7105
Cartwright	1-204-529-2437
Coulter	1-204-649-2355
Crystal City	1-204-873-2250
Goodlands	1-204-658-3516
Gretna	204-327-5370
Lena	1-204-523-4525
Lyleton	1-204-649-2255
Piney	1-204-423-2153
Snowflake	1-204-876-4705
South Junction	1-204-437-2266
Sprague	1-204-437-2361
Tolstoi	204-427-2076
Windygates	1-204-246-2201
Winkler	1-204-325-8503

BROKERS	
A.D. Rutherford	204-373-2515
Cole International	204-373-2549
Expert	204-373-2085
FedEx	204-373-2268
G.H. Young	204-373-2167
Livingston	204-373-2182
RNR	431-996-5944

MISCELLANEOUS	
Bank Of N. Scotia	204-373-2169
BN Importer	1-800-959-8886
Fax (Commercial)	204-373-2764
Fax (Traffic)	204-373-2275
Fax (Upstairs)	204-373-2007
Maple Leaf Motel	204-373-2594
Post Office	204-373-2691

OFFLOAD SERVICE	
Office	204-373-2831
Weekend	204-333-0500
Randy (after hrs/no wkends)	204-216-2763
Jordan (after hrs/no wkends)	204-599-6853

\*60 to page

## Southern Manitoba District Phone Listing - June 18, 2020

Emerson POE phone system use \*60 to page

### SMD District Office

#### Intercom

District Director -----	Tim Johns -----	241 -----	(204) 373-2352
Administrative Assistant -----	Lenora Giesbrecht -----	240 -----	(204) 373-2352
General Administrative Clerk -----	Luke Toews -----	245 -----	(204) 373-2033
General Administrative Clerk -----	Kim Gregoire -----	244 -----	(204) 373-3032
District office fax -----			(204) 373-2007 fax

### SMD Chiefs

Chief / Emerson Traffic -----	Roxie Remillard -----	233 -----	(204) 373-2114
Chief / Emerson Commercial -----	Russ Lapointe -----	246 -----	(204) 373-2236
Chief / Eastern MB Outports -----	Julie Baines -----		(204) 437-4636
Chief / Boissevain Area -----	Ken McGregor -----		(204) 534-7105

### Emerson Link

Board room / conference call phone -----	242 -----	(204) 373-2380
Training room -----	243	
Lunch room -----	288	
Exercise room -----	289	

### Emerson Traffic Office

Chief / Emerson Traffic -----	Roxie Remillard -----	233 -----	(204) 373-2114
Traffic Superintendents -----	274 / 225 / 238 / 239 -----		(204) 373-2841
Administrative Superintendent -----	Nicole Pélouquin -----	287 -----	(204) 373-2206

**Traffic Counter - External/Public line** (automated message) ----- (204) 373-2524

**Traffic Counter - Internal line** (direct line for staff) ----- 221 --- (204) 373-2175

Traffic Counter - backdoor number ----- (204) 373-2998

Immigration - Internal line ----- 269 ----- (204) 373-2885

LiveScan room ----- 227 ----- (204) 373-2633

Red phone for power outage (under traffic counter) ----- (204) 373-2614

PASS radio alarm phone (red phone on wall in traffic) ----- (204) 373-2343

Traffic fax ----- (204) 373-2275 fax

**DDS - Detector Dog Service** ----- Adrian Lafrenais -----

DDS Satellite Phone ----- 1-600-700-6047

Intelligence Officer	Kelsey Nicholls	297	(204) 373-2086
Intelligence Officer	Erin Slatcher		(204) 373-2266 fax

<b>Traffic Administrative Clerks</b>			
Traveler Service Representative	Julie Dubois	272	(204) 373-2356
General Administrative Clerk	Megan Nickel	273	(204) 373-2161
General Administrative Clerk	Anna Klassen	228	(204) 373-2321

<b>Traffic Intercom numbers</b>			
Workstations 2		223	
Interview Room 1 (D138)		270	
Interview Room 2 (D136)		271	
Immigration back desks		275	
PIL # 1		235	
PIL # 2		236	
PIL # 3		237	
PIL # 4 (NEXUS)		299	
PIL # 5		284	
PIL # 6		Up: 283	Down: 305
Tertiary Sec 1		306	
Tertiary Sec 2		307	
Tertiary Bay 1		290	
Tertiary Bay 2		311	
Tertiary Front Counter 1		308	
Tertiary Front Counter 2		309	
K19 room		230	
Coffee room		231	
IT Server / Computer room		234	(204) 373-2955

<b>Emerson Commercial Office</b>			
Chief / Emerson Commercial	Russ Lapointe	246	(204) 373-2236
Commercial Admin Supt	Nicole Pearson	286	(204) 373-2453

Commercial - main line		261	(204) 373-2474
	(or intercom 703 to access all)		
Commercial Desk		262	(204) 373-2313
Commercial fax			(204) 373-2764 fax

<b>Commercial Intercom numbers</b>			
PIL # 7		Up: 294	Down: 293
PIL # 8		Up: 219	Down: 295
PIL # 9		Up: 303	Down: 302
FedEx		249	
K19 room		263	(204) 373-3034
Supply room		229	
Secondary Desk 1		300	
Secondary Desk 2		301	
Warehouse		264	

<b>Longroom Clerks</b>				
Senior Customs Operations Clerk	----- Marie-Paule Delorme	----- 247	----- (204) 373-2342	
Senior Customs Operations Clerk	----- Shelley LaRose	----- 247	----- (204) 373-2342	
Senior Customs Operations Clerk	----- Leanne Dubois	----- 248	----- (204) 373-2342	
Senior Customs Operations Clerk	----- Jeff Dupont	----- 253	----- (204) 373-2342	
Senior Customs Operations Clerk	----- Kara Stephens	----- 226	----- (204) 373-3031	
Commercial fax	-----	-----	----- (204) 373-2764	fax

<b>Trade Operations Officer</b>	----- Gerald Tétrault	----- 265	----- (204) 373-3033	
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<b>Canadian Food Inspection Agency - CFIA</b>	Ulysse Marion	----- 285 / 281	----- (204) 373-2346	
			----- (204) 373-2490	fax

<b>Offload Service</b>	-----	phone / fax	(204) 373-2831	
After hours (Randy)	-----		(204) 216-2763	Randy
After hours (Lionel)	-----		(204) 371-0493	Lionel

<b>Public Works - Nelson Norris</b>	----- Office	----- 280	----- (204) 373-3030	
	Shop	----- 279		



# **Eastern MB Ports**

Chief / Eastern MB Outports ----- Julie Baines ----- (204) 437-4637

Administrative Superintendent ----- Al Sawka ----- 278 ----- (204) 373-2886

Superintendent ----- Kieran Ebanks----- (204) 427-3575  
Tolstoi / Gretna

Superintendent ----- Steven Preteau----- (204) 437-2266  
Sprague / Piney / South Junction Tim Lazaruk ----- (204) 427-2361

Superintendent ----- Neil Flood ----- (204) 325-1203  
Winkler / Windygates / Snowflake

**Sprague POE - main line** ----- (204) 437-2361

Superintendents ----- Steven Preteau----- (204) 437-2609

Al Sawka ----- 278 ----- (204) 373-2886

Tim Lazaruk ----- (204) 437-2361

General Administrative Clerk ----- Brandie Lazaruk ----- (204) 437-2609

Sprague fax ----- (204) 437-2305 *fax*

**South Junction POE - main line** ----- (204) 437-2266

South Junction fax ----- (204) 437-2524 *fax*

<b>Piney POE - main line</b> -----	(204) 423-2153	
Piney fax -----	(204) 423-2313	<i>fax</i>

<b>Tolstoi POE - main line</b> -----	(204) 427-2076	
Tolstoi fax -----	(204) 427-2563	<i>fax</i>

<b>Gretna POE - main line</b> -----	(204) 327-5370	
Gretna fax -----	(204) 327-5373	<i>fax</i>

<b>Winkler POE - main line</b> -----	(204) 325-8503	
Superintendent -----	Neil Flood -----	(204) 325-1203
Winkler fax -----		(204) 325-9310 <i>fax</i>

<b>Windygates POE - main line</b> -----	(204) 246-2201	
Windygates fax -----	(204) 246-2410	<i>fax</i>

<b>Snowflake POE - main line</b> -----	(204) 876-4705	
Snowflake fax -----	(204) 876-4528	<i>fax</i>

<b>Boissevain Area &amp; Outports</b>		
Chief / Boissevain Area -----	Ken McGregor -----	(204) 534-7105
Superintendents -----	Amy Loutit -----	(204) 649-2255
	Cornie Wiebe -----	(204) 534-6820
	Elaine Vandoorne -----	(204) 534-6787
	Pam Sutton-Henderson -----	(204) 534-6820
Superintendent's fax -----		(204) 534-7219 <i>fax</i>
General Administrative Clerk -----	Danielle Robinson -----	(204) 534-7105
<b>Boissevain POE - main line</b> -----		(204) 534-6820
Boissevain fax -----		(204) 534-2467 <i>fax</i>

<b>Crystal City POE - main line</b> -----	(204) 873-2250	
Crystal City fax -----	(204) 873-2628	<i>fax</i>

<b>Cartwright POE - main line</b> -----	(204) 529-2437	
Cartwright fax -----	(204) 529-2644	<i>fax</i>

<b>Lena POE - main line</b> -----	(204) 523-4525	
Lena fax -----	(204) 523-5607	<i>fax</i>

<b>Goodlands POE - main line</b> -----	(204) 658-3516	
Goodlands fax -----	(204) 658-3489	<i>fax</i>

<b>Coulter POE - main line</b> -----	(204) 649-2355	
Coulter fax -----	(204) 649-2475	<i>fax</i>

<b>Lyleton POE - main line</b> -----	(204) 649-2255	
Lyleton fax -----	(204) 649-2312	<i>fax</i>

## Toronto Pearson International Airport

### Terminal 1:

Phone Number: 905-676-3640

Fax Number: 905-612-6292

Hours of Operation: 24/7

#### Management:

- Director: Marija Cuvalo : Marija.Cuvalo@cbsa-asfc.gc.ca
- Chief: Erin Dwyne : Erin.Dwyne@cbsa-asfc.gc.ca
- Chief: Maria Pacheco : Maria.Pacheco@cbsa-asfc.gc.ca
- Chief: Ross Stewart : Ross.Stewart@cbsa-asfc.gc.ca
- Chief: Darryl Dalton : Darryl.Dalton@cbsa-asfc.gc.ca
- Chief: William Chan: WilliamW.Chan@cbsa-asfc.gc.ca
- Chief: Kevin Phillips : Kevin.Phillips@cbsa-asfc.gc.ca

### Terminal 3:

Phone Number: 905-612-5416

Fax Number: 905-612-5436

Hours of Operation: 24/7

#### Management:

- Director: Marija Cuvalo : Marija.Cuvalo@cbsa-asfc.gc.ca
- Chief: Luisa Saxby : Luisa.Saxby@cbsa-asfc.gc.ca
- Chief: Patricia Blake : Patricia.Blake@cbsa-asfc.gc.ca
- Chief: John Maric : John.Maric@cbsa-asfc.gc.ca
- Chief: Elena Kozlovsky : Elena.Kozlovsky@cbsa-asfc.gc.ca

Alternate Superintendent/Main office phone number:

416-973-7228

Chief phone number (we do not have a chief working out of BBTCA):

416-973-2614

Email addresses:

[Ventura.figueiras@cbsa-asfc.gc.ca](mailto:Ventura.figueiras@cbsa-asfc.gc.ca)

[Christopher.Hedgcock@cbsa-asfc.gc.ca](mailto:Christopher.Hedgcock@cbsa-asfc.gc.ca)

[David.Belaire@cbsa-asfc.gc.ca](mailto:David.Belaire@cbsa-asfc.gc.ca)

[JohnP.Dawson@cbsa-asfc.gc.ca](mailto:JohnP.Dawson@cbsa-asfc.gc.ca)

[E.Costantini-Keeshig@cbsa-asfc.gc.ca](mailto:E.Costantini-Keeshig@cbsa-asfc.gc.ca)

## Clarke-Okah, Nana

**From:** Kuyntjes, Pieter  
**Sent:** September 14, 2020 12:28 PM  
**To:** Jacob, Richard  
**Cc:** Szplitgeiber, Elizabeth  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Rick,

Not a problem. 2020 numbers are updated and as follows:

Staffing Level	2020
Superintendents	10
Chiefs	2

With regards to the management names and contact info, the request was generic and only asked for the "current supervisor/manager details." As this was ambiguous, we only provided basic details as names and individual contact info per manager was not specified. What specifically is required by the term "details?"

### Pieter Kuyntjes

Superintendent / Surintendant  
 Canada Border Services Agency / Agence des services frontaliers du Canada  
 Hamilton, ON L0R 1W0  
[Pieter.Kuyntjes@cbsa-asfc.gc.ca](mailto:Pieter.Kuyntjes@cbsa-asfc.gc.ca)  
 Telephone/ Téléphone 905-679-2000  
 Facsimile / Télécopieur 905-679-9006  
 Government of Canada / Gouvernement de Canada

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**From:** Jacob, Richard <Richard.Jacob@cbsa-asfc.gc.ca>  
**Sent:** September 14, 2020 12:03 PM  
**To:** Kuyntjes, Pieter <Pieter.Kuyntjes@cbsa-asfc.gc.ca>  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Pieter, please provide the following:

1 - Hamilton Airport Port of Entry: They mention they have 8 superintendents and 2 chiefs for 2018/2019. However, the information must be current to this day as well as there were no names or contact information given for any of these individuals. This was part of the request. If the port could provide this information along with the information in the email on a separate page, it would be greatly appreciated.

Thanks,  
 Rick

**From:** Kuyntjes, Pieter <[Pieter.Kuyntjes@cbsa-asfc.gc.ca](mailto:Pieter.Kuyntjes@cbsa-asfc.gc.ca)>  
**Sent:** August 18, 2020 12:03 PM  
**To:** Jacob, Richard <[Richard.Jacob@cbsa-asfc.gc.ca](mailto:Richard.Jacob@cbsa-asfc.gc.ca)>  
**Cc:** Szplitgeiber, Elizabeth <[Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca](mailto:Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca)>  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hello Rick,

Please see the below response to the ATIP request for Hamilton Airport Port of Entry. Is this sufficient or do you require the information in an official format/document?

**Main Office:** 905-679-6202

**Fax:** 905-679-9006

**Telephone Reporting Centre:** 1-888-226-7277

**Fax:** 905-679-6877

**Hours of service**

**Traveller Services**

07:00 to 23:00

7 days a week

**Seasonal hours**

24 hours, 7 days a week

November 1 to April 30

**Commercial Services**

08:00 to 17:00

Monday to Friday (except holidays)

**National Telephone Reporting Centre**

24hrs a day/ 7 days a week

Staffing Level	2018-2019
Superintendents	8
Chiefs	2

**Pieter Kuyntjes**

Superintendent / Surintendant

Canada Border Services Agency / Agence des services frontaliers du Canada

Hamilton, ON L0R 1W0

[Pieter.Kuyntjes@cbsa-asfc.gc.ca](mailto:Pieter.Kuyntjes@cbsa-asfc.gc.ca)

Telephone/ Téléphone 905-679-2000

Facsimile / Télécopieur 905-679-9006

Government of Canada / Gouvernement de Canada

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**From:** Szplitgeiber, Elizabeth <[Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca](mailto:Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca)>

**Sent:** August 18, 2020 10:52 AM

**To:** Kuyntjes, Pieter <[Pieter.Kuyntjes@cbsa-asfc.gc.ca](mailto:Pieter.Kuyntjes@cbsa-asfc.gc.ca)>

**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Elizabeth Szplitgeiber

Chief / Greater Toronto Area / John C. Munro Hamilton International Airport

Canada Border Services Agency / Government of Canada

Telephone: 905-679-1555 / ' facsimile: 905-679-2057

Chef / Région du Grand Toronto / Aéroport International John C. Munro de Hamilton

Agence des services frontaliers du Canada / Gouvernement du Canada

Téléphone : 905-679-1555 télécopieur: 905-679-2057

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**From:** Jacob, Richard <[Richard.Jacob@cbsa-asfc.gc.ca](mailto:Richard.Jacob@cbsa-asfc.gc.ca)>

**Sent:** August 18, 2020 10:27 AM

**To:** Kim, Richard <[Richard.Kim@cbsa-asfc.gc.ca](mailto:Richard.Kim@cbsa-asfc.gc.ca)>; Boulianne, Carol <[Carol.Boulianne@cbsa-asfc.gc.ca](mailto:Carol.Boulianne@cbsa-asfc.gc.ca)>; Costantini-Keeshig, E <[E.Costantini-Keeshig@cbsa-asfc.gc.ca](mailto:E.Costantini-Keeshig@cbsa-asfc.gc.ca)>; Szplitgeiber, Elizabeth <[Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca](mailto:Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca)>; Collie, Shelly <[Shelly.Collie@cbsa-asfc.gc.ca](mailto:Shelly.Collie@cbsa-asfc.gc.ca)>; Rinaldi, Danny <[Danny.Rinaldi@cbsa-asfc.gc.ca](mailto:Danny.Rinaldi@cbsa-asfc.gc.ca)>

**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi All,

Please review the following request.

Responses due by Aug 26

Thanks,

Rick

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**From:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>

**Sent:** August 14, 2020 11:56 AM

**To:** CBSA-ASFC\_PIA\_PassOps\_ATIP <[CBSA-ASFC\\_PIA\\_PassOps\\_ATIP@cbsa-asfc.gc.ca](mailto:CBSA-ASFC_PIA_PassOps_ATIP@cbsa-asfc.gc.ca)>; Jacob, Richard <[Richard.Jacob@cbsa-asfc.gc.ca](mailto:Richard.Jacob@cbsa-asfc.gc.ca)>

**Cc:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>

**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hello,

*Please action and process this ATIP request in accordance with established procedures. Please take note of the **due date**, as failure to meet the deadline will result in a late response.*

*Should you be aware that a another area may hold records relevant to this request please advise as soon as possible.*

ALL responses, including NIL, must be accompanied by a **Routing Slip (RS)**. A **Recommendations Memo**, is required to outline concerns on the release of information. Both the RS and Memo must be signed by the Director or assigned delegate. The Routing Slip Template and additional information are found in the links below.

**Per prior notification all submissions must be placed in Apollo followed by an email to the regional ATIP mailbox advising it has been placed in Apollo. \*\*\* Please also note that submission copies are not retained at our end after being submitted to NHQ. It is recommended that you maintain a copy of submissions for future reference and resubmission in case the need arises.\*\*\***

Cristiana Istudor  
GTAR Access to Information and Privacy (ATIP) Coordinator  
Integration and Issues Management, Greater Toronto Area Region  
Canada Border Services Agency / Government of Canada  
Tel: (905)803-5310 [Cristiana.Istudor@cbsa-asfc.gc.ca](mailto:Cristiana.Istudor@cbsa-asfc.gc.ca)

Région du Grand Toronto  
Agence des services frontaliers du Canada / Gouvernement du Canada  
[Cristiana.Istudor@cbsa-asfc.gc.ca](mailto:Cristiana.Istudor@cbsa-asfc.gc.ca)

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**From:** Clarke-Okah, Nana <[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca)>  
**Sent:** August 14, 2020 11:32 AM  
**To:** ATIP-Atlantic / AIPRP-Atlantique (CBSA/ASFC) <[ATL\\_CBSA-ASFC\\_ATIP-AIPRP-G@cbsa-asfc.gc.ca](mailto:ATL_CBSA-ASFC_ATIP-AIPRP-G@cbsa-asfc.gc.ca)>; ATIP Quebec / Quebec AIPRP (CBSA/ASFC) <[QUE\\_ASFC\\_AIPRP-ATIP@cbsa-asfc.gc.ca](mailto:QUE_ASFC_AIPRP-ATIP@cbsa-asfc.gc.ca)>; NOR ATIP / AIPRP RNO (CBSA/ASFC) <[M3931100ACG@cbsa-asfc.gc.ca](mailto:M3931100ACG@cbsa-asfc.gc.ca)>; CBSA-ASFC\_SOR ATIP <[CBSA-ASFC\\_SOR\\_ATIP@cbsa-asfc.gc.ca](mailto:CBSA-ASFC_SOR_ATIP@cbsa-asfc.gc.ca)>; CBSA-ASFC\_ATIP GTAR <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>; PRA-WPG-CBSA, ATIP <[ATIP.PRA-WPG-CBSA@cbsa-asfc.gc.ca](mailto:ATIP.PRA-WPG-CBSA@cbsa-asfc.gc.ca)>; PAC-Vancouver, CBSA ATIP <[CBSAATIP.PAC-Vancouver@cbsa-asfc.gc.ca](mailto:CBSAATIP.PAC-Vancouver@cbsa-asfc.gc.ca)>  
**Subject:** Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

English Version – La version française suit\*\*

PROTECTED - PROTÉGÉ

OUR FILE / NOTRE REFERENCE: A-2020-12131  
Sent to / Envoyé à: All Regions

**Request Text / Texte de la demande: “Please provide the contact information for all border ports of entry into Canada. This should include the phone and fax number assigned to each border port of entry, current supervisor/managers details, hours of operation, and emails where applicable.”**

The CBSA received the request outlined above on August 10, 2020. The ATIP Division has confirmed that the requester is seeking only electronic, non-secret, records.

**A response to this tasking is due within 10 calendar days, on August 28, 2020.**

You are not being asked to enter CBSA premises for the purpose of ATI and PA record retrievals. If you believe that in order to respond to this request that you need to go into the office, please do not proceed and contact the ATIP analyst immediately to discuss this request.



Please retrieve all responsive records. Please note that:

- If you can obtain recommendations regarding the disclosure or non disclosure of the information, please do so.
- If you can retrieve the records and cannot obtain recommendations, send the records to ATIP and indicate as such and explain why not.
- Recommendations regarding disclosure or non-disclosure of records is still required along with any pertinent rationales.
- E-mail approvals will be accepted during this temporary work situation.
  - o Approvals must be from an EX level or as previously arranged with ATIP.
  - o Please remember to review for any possible issues that should be flagged for the Communications Directorate.

Should you be unable to provide responsive records, or unable to do so by the due date, we ask that you clearly explain any limitations you have in responding to this tasking to allow for ATIP to properly document our file.

\*Note that you are not required to provide FOSS or GCMS notes or the ICES Traveler history pages as these will be extracted by our staff.

Please ensure not to alter the records in any way and to provide all attachments to emails and BN's for example.

To assist you in making disclosure recommendations, we would direct your attention to the exemptions chapter of the following Treasury Board of Canada (TBS) Secretariat manuals:

TBS Access to Information Manual

<https://www.tbs-sct.gc.ca/atip-aiprp/tools/atim-maatb-eng.asp>

TBS Privacy and Data Protection Guidelines - Exemptions

<http://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=25502>

Thank you in advance for your patience and understanding during this period as we all navigate these unprecedented times.

=====

= URL Link to access the retrieval folder:

=====

**\*\*Version française – English Version Precedes\*\***

L'ASFC a reçu la demande susmentionnée le 10 août 2020. La Division de l'AIPRP a confirmé que le demandeur ne recherche que les documents électroniques et non-secrets.

**Une réponse à cette tâche est due dans les 10 jours civils, soit le 28 août 2020.**

Vous n'êtes pas tenu d'entrer dans les bureaux de l'ASFC afin de récupérer des documents répondant à une demande d'accès à l'information ou de renseignement personnel. Si vous croyez que pour répondre à cette

demande, vous devez vous rendre au bureau, veuillez ne pas poursuivre la récupération et communiquer immédiatement avec l'analyste de l'AIPRP pour en discuter.

Veuillez récupérer tous les documents pertinents. Veuillez noter que:

- Si vous pouvez obtenir des recommandations concernant la divulgation ou la non-divulgation des informations, veuillez le faire.
- Si vous pouvez récupérer les documents mais ne pouvez pas obtenir de recommandations, envoyez ceux-ci à nos bureaux tel quelle et expliquez-nous pourquoi il est impossible d'obtenir des recommandations.
- Des recommandations concernant la divulgation ou la non-divulgation des documents sont toujours requises ainsi que toute justification pertinente.
- Les approbations par courriel seront acceptées durant cette situation temporaire.
  - o Les approbations doivent provenir d'un niveau EX ou tel que convenu précédemment avec nos bureaux.
  - o N'oubliez pas de nous informer de tout enjeux potentiel relié à la divulgation afin que nous puissions en informer la Direction des communications.

Si vous n'êtes pas en mesure de fournir les documents répondants à la demande, ou s'il est impossible pour vous de le faire avant la date d'échéance, nous vous demandons de nous expliquer clairement les empêchements afin que nous puissions documenter notre dossier en conséquence.

\*Veuillez prendre note que vous n'avez pas à fournir les notes du SSOBL ou du SMGC, ni les pages d'historique de voyages du SIED, car celles-ci seront extraites par notre personnel.

Assurez-vous de ne pas altérer les documents d'aucune façon et d'inclure toutes les pièces jointes pour les courriels; tel que note de breffage par exemple.

Pour vous aider à formuler vos recommandations concernant l'information qui sera communiquée, veuillez consulter les chapitres des documents du Secrétariat du Conseil du Trésor (SCT) du Canada qui portent sur les exceptions :

Manuel de l'accès à l'information du SCT

<https://www.tbs-sct.gc.ca/atip-aiprp/tools/atim-maaib-fra.asp>

Lignes directrices sur la protection des renseignements personnels - Exceptions du SCT

<http://www.tbs-sct.gc.ca/pol/doc-fra.aspx?id=25502&section=text>

Nous vous remercions à l'avance de votre patience et compréhension pendant cette période difficile alors que nous naviguons tous ensemble au travers de cette situation exceptionnelle.

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= Le lien d'accès au dossier de collection:

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Thank you. / Merci.

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Phone: (250) 363-3531 Fax: (250) 363-3179				
POE	CHIEF	CHIEF EMAIL ADDRESS	SUPERINTENDENTS	SUPERINTENDENT EMAIL
VICTORIA AREA OPERATIONS	Sean Ward	<a href="mailto:Sean.Ward@cbsa-asfc.gc.ca">Sean.Ward@cbsa-asfc.gc.ca</a>	Mara Colussi Tony Perry	<a href="mailto:Mara.Colussi@cbsa-asfc.gc.ca">Mara.Colussi@cbsa-asfc.gc.ca</a> <a href="mailto:Tony.Perry@cbsa-asfc.gc.ca">Tony.Perry@cbsa-asfc.gc.ca</a>
SIDNEY OPERATIONS / VICTORIA INTERNATIONAL AIRPORT	Sean Ward	<a href="mailto:Sean.Ward@cbsa-asfc.gc.ca">Sean.Ward@cbsa-asfc.gc.ca</a>	Jamie McEachern	<a href="mailto:James.McEachern@cbsa-asfc.gc.ca">James.McEachern@cbsa-asfc.gc.ca</a>
NANAIMO / COMOX OPERATIONS	Sean Ward	<a href="mailto:Sean.Ward@cbsa-asfc.gc.ca">Sean.Ward@cbsa-asfc.gc.ca</a>	Glen Lehtovaara	<a href="mailto:Glen.Lehtovaara@cbsa-asfc.gc.ca">Glen.Lehtovaara@cbsa-asfc.gc.ca</a>
FULL LIST OF VANCOUVER ISLAND OPERATIONS PORTS OF ENTRY AND TELEPHONE REPORTING SITES				
Bedwell Harbour				
Belleville Terminal				
Blackball Terminal				
Brechin Point Seaplane				
Cabbage Island				
Campbell River Airport				
Campbell River Coast Marina				
Canadian Forces Sailing Association				
Cape Beale				
Canoe Cove Marina				
Chemainus Wharves				
Comox Military Base Airport				
Comox Valley Airport				
Constance Bank Anchorage				
Courtenay Airpark				
Courtenay Seaplane Landing				
Discovery Harbour Marina				
Duke Point				



Duncan Airport				
Esquimalt Dock				
Esquimalt Harbour Anchorage				
Express Air International Ltd.				
Ganges Harbour				
Gold River				
Harmac				
Houston Passage				
Ladysmith Harbour				
Mayne Bay				
Miners Bay				
Montague Harbour Marina				
Nanaimo				
Nanaimo Assembly Wharves				
Nanaimo Boat Basin E-dock				
Norton Bay				
Oak Bay Marina				
Ogden Point - Pier A and B				
Patricia Bay Floats				
Plumper Sound Anchorage				
Port Alberni				
Port Alberni Harbour Terminal				
Port Browning				
Pylades Channel				
Raymur Point CBSA Boat Dock				
Royal Roads Anchorage				
Royal Victoria Yacht Club				
Saltspring Royal Victoria Yacht Club Outstation				
Senanus Island				
Sidney - RVYC Outstation				
Tahsis				
Tsehum Harbour				
The Spit (Corilair)				
Toquart Bay				

Townsite Marina				
Trincomali Channel				
Van Isle Marina				
Victoria Inner Harbour Seaplane Terminal				
Washington State Ferry Terminal				

WHITEHORSE AREA OPERATIONS				
Phone: (867) 667-3944 Fax: (867) 668-2869				
POE	CHIEF	CHIEF EMAIL ADDRESS	SUPERINTENDENTS	SUPERINTENDENT EMAIL
WHITEHORSE AREA OPERATIONS	Trevor Baird	<a href="mailto:Trevor.Baird@cbsa-asfc.gc.ca">Trevor.Baird@cbsa-asfc.gc.ca</a>	Terry Joss	<a href="mailto:terry.Joss@cbsa-asfc.gc.ca">terry.Joss@cbsa-asfc.gc.ca</a>
LITTLE GOLD CREEK	Trevor Baird	<a href="mailto:Trevor.Baird@cbsa-asfc.gc.ca">Trevor.Baird@cbsa-asfc.gc.ca</a>	Terry Joss	<a href="mailto:terry.Joss@cbsa-asfc.gc.ca">terry.Joss@cbsa-asfc.gc.ca</a>
DAWSON CITY	Trevor Baird	<a href="mailto:Trevor.Baird@cbsa-asfc.gc.ca">Trevor.Baird@cbsa-asfc.gc.ca</a>	Janet Sabo	<a href="mailto:Janet.Sabo@cbsa-asfc.gc.ca">Janet.Sabo@cbsa-asfc.gc.ca</a>
BEAVER CREEK	Trevor Baird	<a href="mailto:Trevor.Baird@cbsa-asfc.gc.ca">Trevor.Baird@cbsa-asfc.gc.ca</a>	Dana Leblanc	<a href="mailto:Dana.Leblanc@cbsa-asfc.gc.ca">Dana.Leblanc@cbsa-asfc.gc.ca</a>
FRASER	Trevor Baird	<a href="mailto:Trevor.Baird@cbsa-asfc.gc.ca">Trevor.Baird@cbsa-asfc.gc.ca</a>	Michael Hardie	<a href="mailto:Michael.Hardie@cbsa-asfc.gc.ca">Michael.Hardie@cbsa-asfc.gc.ca</a>
PLEASANT CAMP	Trevor Baird	<a href="mailto:Trevor.Baird@cbsa-asfc.gc.ca">Trevor.Baird@cbsa-asfc.gc.ca</a>	Lisa Douglas	<a href="mailto:Lisa.Douglas@cbsa-asfc.gc.ca">Lisa.Douglas@cbsa-asfc.gc.ca</a>
STEWART	Trevor Baird	<a href="mailto:Trevor.Baird@cbsa-asfc.gc.ca">Trevor.Baird@cbsa-asfc.gc.ca</a>	Ragan Smith	<a href="mailto:Ragan.Smith@cbsa-asfc.gc.ca">Ragan.Smith@cbsa-asfc.gc.ca</a>
FULL LIST OF WHITEHORSE AREA OPERATIONS PORTS OF ENTRY				
Whitehorse Downtown				
Erik Nielsen Whitehorse Int. Airport				
Schwatka Lake				
Little Gold Creek				
Dawson City				
Dawson City Airport				
Dawson City Yukon River Landing				
Old Crow Airport				
Beaver Creek				
Beaver Creek Airport				
Fraser				
Pleasant Camp				
Stewart				
Atlin				



PRINCE RUPERT OPERATIONS				Phone:
(250) 627-3003 Fax: (250) 627-3041				
POE	CHIEF	CHIEF EMAIL ADDRESS	SUPERINTENDENTS	SUPERINTENDENT EMAIL
PRINCE RUPERT OPERATIONS	Jason Burnham	<a href="mailto:Jason.Burnham@cbsa-asfc.gc.ca">Jason.Burnham@cbsa-asfc.gc.ca</a>	Terry Jackson Scott Braidwood Michelle Hearty	<a href="mailto:Terry.Jackson@cbsa-asfc.gc.ca">Terry.Jackson@cbsa-asfc.gc.ca</a> <a href="mailto:Scott.Braidwood@cbsa-asfc.gc.ca">Scott.Braidwood@cbsa-asfc.gc.ca</a> <a href="mailto:Michelle.Hearty@cbsa-asfc.gc.ca">Michelle.Hearty@cbsa-asfc.gc.ca</a>
FULL LIST OF PRINCE RUPERT AREA OPERATIONS PORTS OF ENTRY				
Aero Trading				
Alaska State Ferry Terminal				
Alcan				
Canfisco - Seal Cove				
Canfisco Fish Plant				
Cow Bay Marina				
Fairview Government Dock				
Fairview Terminal				
GAT Leed Logistics LLP				
Kitimat				
Kitimat Harbour				
Lightering Dock				
Methanex				
Northland Cruise Ship Terminal				
Ocean Fisheries - Royal Plant				
Prince Rupert				
Prince Rupert Airport				
Prince Rupert Harbour Achorage, 2,3,4,5,6,and 7				
Prince Rupert Yacht Club				
Prince Rupert, PRG#2				
Ridley Island Terminal				
Rushbrook Government Dock				
Seal Cove				
Watson Island				

000089

Port of Carson	
Telephone	250-442-5551
Facsimile	250-442-2399
Superintendent	James Cody James.Cody@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Cascade	
Telephone	250-447-9418
Facsimile	250-447-6366
Superintendent	Erik Armstrong Erik.Armstrong@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Chopaka	
Telephone	250-499-2755
Facsimile	250-499-2845
Superintendent	Paul Carter Paul.Carter@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Cranbrook	
Telephone	250-417-2223
Facsimile	250-417-2224
Superintendents	Farren Schumaker Farren.Schumaker@cbsa-asfc.gc.ca Eron Labadie Eron.Labadie@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Kamloops	
Telephone	250-376-4758
Facsimile	250-376-5633
Superintendents	Farren Schumaker Farren.Schumaker@cbsa-asfc.gc.ca Eron Labadie Eron.Labadie@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Kelowna	
Telephone	250-491-5176
Facsimile	250-491-5182
Superintendents	Farren Schumaker Farren.Schumaker@cbsa-asfc.gc.ca Eron Labadie Eron.Labadie@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Kingsgate	
Telephone	250-424-5391
Facsimile	250-424-5350
Superintendents	Clint Bradshaw clint.bradshaw@cbsa-asfc.gc.ca Jaime Siguenza Jaime.Siguenza@cbsa-asfc.gc.ca Darren Suetta Darren.Suetta@cbsa-asfc.gc.ca
Chief	Lorne Black Lorne.Black@cbsa-asfc.gc.ca

Port of Midway	
Telephone	250-449-2331
Facsimile	250-449-2354
Superintendent	James Cody James.Cody@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Nelway	
Telephone	250-357-9940
Facsimile	250-357-9688
Superintendent	Ryan McGill Ryan.McGill@cbsa-asfc.gc.ca
Chief	Lorne Black Lorne.Black@cbsa-asfc.gc.ca



Port of Osoyoos	
Telephone	250-495-7518
Facsimile	250-495-7692
Superintendents	Chris Babakaiff Chris.Babakaiff@cbsa-asfc.gc.ca Paul Carter Paul.Carter@cbsa-asfc.gc.ca Michael Cacchioni Michael.Cacchioni@cbsa-asfc.gc.ca Allan Cole Allan.Cole@cbsa-asfc.gc.ca Chantal Mailhot Chantal.Mailhot@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Paterson	
Telephone	250-362-7341
Facsimile	250-362-7747
Superintendent	Brad Britton Brad.Britton@cbsa-asfc.gc.ca
Chief	Lorne Black Lorne.Black@cbsa-asfc.gc.ca

Port of Penticton	
Telephone	250-770-4464
Facsimile	250-770-4466
Superintendents	Farren Schumaker Farren.Schumaker@cbsa-asfc.gc.ca Eron Labadie Eron.Labadie@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Prince George	
Telephone	250-963-7469
Facsimile	250-963-7452
Superintendents	Farren Schumaker Farren.Schumaker@cbsa-asfc.gc.ca Eron Labadie Eron.Labadie@cbsa-asfc.gc.ca
Chief	Melinda Medland Melinda.Medland@cbsa-asfc.gc.ca

Port of Roosville	
Telephone	250-887-3133
Facsimile	250-887-3247
Superintendents	Bradley Berdusco Bradley.Berdusco@cbsa-asfc.gc.ca Mark Meijer Mark.Meijer@cbsa-asfc.gc.ca
Chief	Lorne Black Lorne.Black@cbsa-asfc.gc.ca

Port of Rykerts	
Telephone	250-428-2575
Facsimile	250-428-5310
Superintendent	Tina Whitney Tina.Whitney@cbsa-asfc.gc.ca
Chief	Lorne Black Lorne.Black@cbsa-asfc.gc.ca

Port of Waneta	
Telephone	250-367-9656
Facsimile	250-367-6387
Superintendent	Ryan McGill Ryan.McGill@cbsa-asfc.gc.ca
Chief	Lorne Black Lorne.Black@cbsa-asfc.gc.ca

## Clarke-Okah, Nana

---

**From:** CBSA-ASFC\_ATIP GTARg  
**Sent:** October 7, 2020 12:43 PM  
**To:** Clarke-Okah, Nana  
**Cc:** CBSA-ASFC\_ATIP GTARg  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Nana,

Please see the email below.

Thanks,  
Cristiana

---

**From:** Hussain, Aslim <Aslim.Hussain@cbsa-asfc.gc.ca>  
**Sent:** October 6, 2020 1:49 PM  
**To:** CBSA-ASFC\_ATIP GTARg <GTA-ATIP@cbsa-asfc.gc.ca>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Sorry, this e-mail is the updated list.

Thank you,  
Aslim

---

**From:** Szplitgeiber, Elizabeth <[Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca](mailto:Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca)>  
**Sent:** October 6, 2020 1:48 PM  
**To:** Kiathavisack, Jean <[Jean.Kiathavisack@cbsa-asfc.gc.ca](mailto:Jean.Kiathavisack@cbsa-asfc.gc.ca)>; Hussain, Aslim <[Aslim.Hussain@cbsa-asfc.gc.ca](mailto:Aslim.Hussain@cbsa-asfc.gc.ca)>  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Actually this is from 2018-2019.... The list is amended.

Superintendent's phone number: 905-679-2000

Arat, Trevor

Bint, Brian

Kuyntjes, Pieter

Landry, Jean-Pierre

Lywood, Rob

Margan, Tommy

Martin, Matthew

Pylypiw, Mark

Chiefs:

Kiathavisack, Jean – 416-302-3169

Szplitgeiber, Elizabeth – 905-679-1555

Elizabeth Szplitgeiber  
Chief / Greater Toronto Area / John C. Munro Hamilton International Airport  
Canada Border Services Agency / Government of Canada  
Telephone: 905-679-1555 / facsimile: 905-679-2057

Chef / Région du Grand Toronto / Aéroport International John C. Munro de Hamilton  
Agence des services frontaliers du Canada / Gouvernement du Canada  
Téléphone : 905-679-1555 , télécopieur: 905-679-2057

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**From:** Kiathavisack, Jean <[Jean.Kiathavisack@cbsa-asfc.gc.ca](mailto:Jean.Kiathavisack@cbsa-asfc.gc.ca)>  
**Sent:** October 6, 2020 1:47 PM  
**To:** Hussain, Aslim <[Aslim.Hussain@cbsa-asfc.gc.ca](mailto:Aslim.Hussain@cbsa-asfc.gc.ca)>  
**Cc:** Szplitgeiber, Elizabeth <[Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca](mailto:Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca)>  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Aslim,

Actually, if it's just the management info, please find it below.

Superintendent's phone number: 905-679-2000

Arat, Trevor  
Bint, Brian  
Bozek, John  
Costantini-Keeshig, E  
Kuyntjes, Pieter  
Landry, Jean-Pierre  
Lywood, Rob  
Margan, Tommy  
Martin, Matthew  
Pylypiw, Mark  
Shouldice, Tahnya

Chiefs:

Kiathavisack, Jean – 416-302-3169  
Szplitgeiber, Elizabeth – 905-679-1555

**Jean Kiathavisack**

A/Chief | i/Chef  
Canada Border Services Agency | Agence des services frontaliers du Canada  
[jean.kiathavisack@cbsa-asfc.gc.ca](mailto:jean.kiathavisack@cbsa-asfc.gc.ca) | 416-302-3169  
Government of Canada | Gouvernement du Canada

---

**From:** Hussain, Aslim <[Aslim.Hussain@cbsa-asfc.gc.ca](mailto:Aslim.Hussain@cbsa-asfc.gc.ca)>  
**Sent:** October 6, 2020 1:40 PM  
**To:** Kiathavisack, Jean <[Jean.Kiathavisack@cbsa-asfc.gc.ca](mailto:Jean.Kiathavisack@cbsa-asfc.gc.ca)>; Szplitgeiber, Elizabeth <[Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca](mailto:Elizabeth.Szplitgeiber@cbsa-asfc.gc.ca)>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020  
**Importance:** High

Hi Chiefs,

Please see the follow up request below.

Thank you,  
Aslim

---

**From:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Sent:** October 6, 2020 1:36 PM  
**To:** Hussain, Aslim <[Aslim.Hussain@cbsa-asfc.gc.ca](mailto:Aslim.Hussain@cbsa-asfc.gc.ca)>  
**Cc:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>; Clarke-Okah, Nana <[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca)>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020  
**Importance:** High

Hi Aslim,

We're still missing the Hamilton names and contact info, Rick provided BBTCA.

Thanks,  
Cristiana

---

**From:** Clarke-Okah, Nana <[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca)>  
**Sent:** October 6, 2020 9:26 AM  
**To:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Good morning Cristiana.

The Hamilton Port of Entry still have not provided the names or contact information of the individuals currently working at the port. Again, this was a part of the request and must be provided. Can you please go back to them and provide the information requested?

Thanks so much.

Cheers,  
Nana

---

**From:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Sent:** September 23, 2020 12:22 PM  
**To:** Clarke-Okah, Nana <[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca)>  
**Cc:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Nana,

Please see attached.

Thanks,  
Cristiana

---

**From:** Jacob, Richard <[Richard.Jacob@cbsa-asfc.gc.ca](mailto:Richard.Jacob@cbsa-asfc.gc.ca)>  
**Sent:** September 23, 2020 8:28 AM  
**To:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Apologize for delay, please see emails / attachments.

Thanks,  
Rick

---

**From:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Sent:** September 11, 2020 2:00 PM  
**To:** Jacob, Richard <[Richard.Jacob@cbsa-asfc.gc.ca](mailto:Richard.Jacob@cbsa-asfc.gc.ca)>  
**Cc:** Hussain, Aslim <[Aslim.Hussain@cbsa-asfc.gc.ca](mailto:Aslim.Hussain@cbsa-asfc.gc.ca)>; CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi,

Can you please see the email from the analyst below.

Thank you,  
Cristiana

---

**From:** Clarke-Okah, Nana <[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca)>  
**Sent:** September 11, 2020 1:25 PM  
**To:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Cristiana.

So, I have imported all the records provided. However, there are some issues that require further information:

1 - Hamilton Airport Port of Entry: They mention they have 8 superintendents and 2 chiefs for 2018/2019. However, the information must be current to this day as well as there were no names or contact information given for any of these individuals. This was part of the request. If the port could provide this information along with the information in the email on a separate page, it would be greatly appreciated.

2 – BBTCA: Can you confirm if the Superintendents and the Chief have direct phone numbers or is there just the one main one? If they have individual phone numbers/fax numbers/email addresses, those all must be provided. Please provide on a separate page to the email please.

Thanks!  
Nana

---

**From:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Sent:** September 11, 2020 12:09 PM  
**To:** Clarke-Okah, Nana <[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca)>  
**Cc:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Nana, there is one part in Apollo from Pearson and the second part is attached, for some reason Apollo wouldn't let me upload this today.

Hello,

Our region's final response has been placed in Apollo, as such, we are closing the file on our end.

Thank you,

Cristiana Istudor  
GTAR Access to Information and Privacy (ATIP) Coordinator  
Integration and Issues Management, Greater Toronto Area Region  
Canada Border Services Agency / Government of Canada  
Tel: (905)803-5310 [Cristiana.Istudor@cbsa-asfc.gc.ca](mailto:Cristiana.Istudor@cbsa-asfc.gc.ca)

Région du Grand Toronto  
Agence des services frontaliers du Canada / Gouvernement du Canada  
[Cristiana.Istudor@cbsa-asfc.gc.ca](mailto:Cristiana.Istudor@cbsa-asfc.gc.ca)

---

**From:** Jacob, Richard <[Richard.Jacob@cbsa-asfc.gc.ca](mailto:Richard.Jacob@cbsa-asfc.gc.ca)>  
**Sent:** September 10, 2020 1:25 PM  
**To:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi, please see all attached.  
Thanks,  
RJ

---

**From:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Sent:** August 14, 2020 11:56 AM  
**To:** CBSA-ASFC\_PIA\_PassOps\_ATIP <[CBSA-ASFC\\_PIA\\_PassOps\\_ATIP@cbsa-asfc.gc.ca](mailto:CBSA-ASFC_PIA_PassOps_ATIP@cbsa-asfc.gc.ca)>; Jacob, Richard <[Richard.Jacob@cbsa-asfc.gc.ca](mailto:Richard.Jacob@cbsa-asfc.gc.ca)>  
**Cc:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hello,

*Please action and process this ATIP request in accordance with established procedures. Please take note of the **due date**, as failure to meet the deadline will result in a late response.*

*Should you be aware that a another area may hold records relevant to this request please advise as soon as possible.*

*ALL responses, including NIL, must be accompanied by a **Routing Slip (RS)**. A **Recommendations Memo**, is required to outline concerns on the release of information. Both the RS and Memo must be signed by the Director or assigned delegate. The Routing Slip Template and additional information are found in the links below.*

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Cristiana Istudor  
GTAR Access to Information and Privacy (ATIP) Coordinator  
Integration and Issues Management, Greater Toronto Area Region  
Canada Border Services Agency / Government of Canada  
Tel: (905)803-5310 [Cristiana.Istudor@cbsa-asfc.gc.ca](mailto:Cristiana.Istudor@cbsa-asfc.gc.ca)

Région du Grand Toronto  
Agence des services frontaliers du Canada / Gouvernement du Canada  
[Cristiana.Istudor@cbsa-asfc.gc.ca](mailto:Cristiana.Istudor@cbsa-asfc.gc.ca)

---

**From:** Clarke-Okah, Nana <[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca)>

**Sent:** August 14, 2020 11:32 AM

**To:** ATIP-Atlantic / AIPRP-Atlantique (CBSA/ASFC) <[ATL\\_CBSA-ASFC\\_ATIP-AIPRP-G@cbsa-asfc.gc.ca](mailto:ATL_CBSA-ASFC_ATIP-AIPRP-G@cbsa-asfc.gc.ca)>; ATIP Quebec / Quebec AIPRP (CBSA/ASFC) <[QUE\\_ASFC\\_AIPRP-ATIP@cbsa-asfc.gc.ca](mailto:QUE_ASFC_AIPRP-ATIP@cbsa-asfc.gc.ca)>; NOR ATIP / AIPRP RNO (CBSA/ASFC) <[M3931100ACG@cbsa-asfc.gc.ca](mailto:M3931100ACG@cbsa-asfc.gc.ca)>; CBSA-ASFC\_SOR ATIP <[CBSA-ASFC\\_SOR\\_ATIP@cbsa-asfc.gc.ca](mailto:CBSA-ASFC_SOR_ATIP@cbsa-asfc.gc.ca)>; CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>; PRA-WPG-CBSA, ATIP <[ATIP.PRA-WPG-CBSA@cbsa-asfc.gc.ca](mailto:ATIP.PRA-WPG-CBSA@cbsa-asfc.gc.ca)>; PAC-Vancouver, CBSA ATIP <[CBSAATIP.PAC-Vancouver@cbsa-asfc.gc.ca](mailto:CBSAATIP.PAC-Vancouver@cbsa-asfc.gc.ca)>

**Subject:** Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

English Version – La version française suit\*\*

PROTECTED - PROTÉGÉ

OUR FILE / NOTRE REFERENCE: A-2020-12131

Sent to / Envoyé à: All Regions

**Request Text / Texte de la demande:** “Please provide the contact information for all border ports of entry into Canada. This should include the phone and fax number assigned to each border port of entry, current supervisor/managers details, hours of operation, and emails where applicable.”

The CBSA received the request outlined above on August 10, 2020. The ATIP Division has confirmed that the requester is seeking only electronic, non-secret, records.

**A response to this tasking is due within 10 calendar days, on August 28, 2020.**



You are not being asked to enter CBSA premises for the purpose of ATI and PA record retrievals. If you believe that in order to respond to this request that you need to go into the office, please do not proceed and contact the ATIP analyst immediately to discuss this request.

Please retrieve all responsive records. Please note that:

- If you can obtain recommendations regarding the disclosure or non disclosure of the information, please do so.
- If you can retrieve the records and cannot obtain recommendations, send the records to ATIP and indicate as such and explain why not.
- Recommendations regarding disclosure or non-disclosure of records is still required along with any pertinent rationales.
- E-mail approvals will be accepted during this temporary work situation.
  - o Approvals must be from an EX level or as previously arranged with ATIP.
  - o Please remember to review for any possible issues that should be flagged for the Communications Directorate.

Should you be unable to provide responsive records, or unable to do so by the due date, we ask that you clearly explain any limitations you have in responding to this tasking to allow for ATIP to properly document our file.

\*Note that you are not required to provide FOSS or GCMS notes or the ICES Traveler history pages as these will be extracted by our staff.

Please ensure not to alter the records in any way and to provide all attachments to emails and BN's for example.

To assist you in making disclosure recommendations, we would direct your attention to the exemptions chapter of the following Treasury Board of Canada (TBS) Secretariat manuals:

TBS Access to Information Manual

<https://www.tbs-sct.gc.ca/atip-aiprp/tools/atim-maaitb-eng.asp>

TBS Privacy and Data Protection Guidelines - Exemptions

<http://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=25502>

Thank you in advance for your patience and understanding during this period as we all navigate these unprecedented times.

=====

= URL Link to access the retrieval folder:

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**\*\*Version française – English Version Precedes\*\***

L'ASFC a reçu la demande susmentionnée le 10 août 2020. La Division de l'AIPRP a confirmé que le demandeur ne recherche que les documents électroniques et non-secrets.

**Une réponse à cette tâche est due dans les 10 jours civils, soit le 28 août 2020.**

Vous n'êtes pas tenu d'entrer dans les bureaux de l'ASFC afin de récupérer des documents répondant à une demande d'accès à l'information ou de renseignement personnel. Si vous croyez que pour répondre à cette demande, vous devez vous rendre au bureau, veuillez ne pas poursuivre la récupération et communiquer immédiatement avec l'analyste de l'AIPRP pour en discuter.

Veuillez récupérer tous les documents pertinents. Veuillez noter que:

- Si vous pouvez obtenir des recommandations concernant la divulgation ou la non-divulgation des informations, veuillez le faire.
- Si vous pouvez récupérer les documents mais ne pouvez pas obtenir de recommandations, envoyez ceux-ci à nos bureaux tel quelle et expliquez-nous pourquoi il est impossible d'obtenir des recommandations.
- Des recommandations concernant la divulgation ou la non-divulgation des documents sont toujours requises ainsi que toute justification pertinente.
- Les approbations par courriel seront acceptées durant cette situation temporaire.
  - o Les approbations doivent provenir d'un niveau EX ou tel que convenu précédemment avec nos bureaux.
  - o N'oubliez pas de nous informer de tout enjeux potentiel relié à la divulgation afin que nous puissions en informer la Direction des communications.

Si vous n'êtes pas en mesure de fournir les documents répondants à la demande, ou s'il est impossible pour vous de le faire avant la date d'échéance, nous vous demandons de nous expliquer clairement les empêchements afin que nous puissions documenter notre dossier en conséquence.

\*Veuillez prendre note que vous n'avez pas à fournir les notes du SSOBL ou du SMGC, ni les pages d'historique de voyages du SIED, car celles-ci seront extraites par notre personnel.

Assurez-vous de ne pas altérer les documents d'aucune façon et d'inclure toutes les pièces jointes pour les courriels; tel que note de breffage par exemple.

Pour vous aider à formuler vos recommandations concernant l'information qui sera communiquée, veuillez consulter les chapitres des documents du Secrétariat du Conseil du Trésor (SCT) du Canada qui portent sur les exceptions :

Manuel de l'accès à l'information du SCT

<https://www.tbs-sct.gc.ca/atip-aiprp/tools/atim-maatb-fra.asp>

Lignes directrices sur la protection des renseignements personnels - Exceptions du SCT

<http://www.tbs-sct.gc.ca/pol/doc-fra.aspx?id=25502&section=text>

Nous vous remercions à l'avance de votre patience et compréhension pendant cette période difficile alors que nous naviguons tous ensemble au travers de cette situation exceptionnelle.

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= Le lien d'accès au dossier de collection:

=====

Thank you. / Merci.

Ms. Nana Clarke-Okah  
Senior ATIP Analyst, Strategic Policy Branch  
Canada Border Services Agency / Government of Canada  
[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca) / Tel : 343-291-7531 / TTY : 1-866-335-3237

Analyste Principale de l'AIPRP, Direction générale des politiques stratégiques  
Agence des services frontaliers du Canada / Gouvernement du Canada  
[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca) Tél : 343-291-7531 / ATS : 1-866-335-3237

## Clarke-Okah, Nana

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**From:** Figueiras, Ventura  
**Sent:** September 1, 2020 11:40 AM  
**To:** Jacob, Richard  
**Subject:** RE: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hi Rick,

BBTCA

Hours of Operation are:

0800-2300, 7 days a week.

Superintendents:

Ventura Figueiras  
Christopher Hedgcock  
John P Dawson  
Emma Costantini

Chief of Operations:

David Belaire

Office Phone Number:

416-973-2618

Office Fax Number:

416-973-2611

Office e-mail:

Thanks,

Ventura

---

**From:** Jacob, Richard <Richard.Jacob@cbsa-asfc.gc.ca>  
**Sent:** September 1, 2020 11:11 AM  
**To:** Figueiras, Ventura <Ventura.Figueiras@cbsa-asfc.gc.ca>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Final,

URGENT please respond to this past due now.

Thanks,  
Rick

---

**From:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Sent:** August 14, 2020 11:56 AM  
**To:** CBSA-ASFC\_PIA\_PassOps\_ATIP <[CBSA-ASFC\\_PIA\\_PassOps\\_ATIP@cbsa-asfc.gc.ca](mailto:CBSA-ASFC_PIA_PassOps_ATIP@cbsa-asfc.gc.ca)>; Jacob, Richard <[Richard.Jacob@cbsa-asfc.gc.ca](mailto:Richard.Jacob@cbsa-asfc.gc.ca)>  
**Cc:** CBSA-ASFC\_ATIP GTARg <[GTA-ATIP@cbsa-asfc.gc.ca](mailto:GTA-ATIP@cbsa-asfc.gc.ca)>  
**Subject:** FW: Retrieval Notice/ Avis de récupération A-2020-12131 - Due Date / Date d'échéance: August 28, 2020/28 août 2020

Hello,

*Please action and process this ATIP request in accordance with established procedures. Please take note of the **due date**, as failure to meet the deadline will result in a late response.*

*Should you be aware that a another area may hold records relevant to this request please advise as soon as possible.*

*ALL responses, including NIL, must be accompanied by a **Routing Slip (RS)**. A **Recommendations Memo**, is required to outline concerns on the release of information. Both the RS and Memo must be signed by the Director or assigned delegate. The Routing Slip Template and additional information are found in the links below.*

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Thank you. / Merci.

Ms. Nana Clarke-Okah

Senior ATIP Analyst, Strategic Policy Branch

Canada Border Services Agency / Government of Canada

[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca) / Tel : 343-291-7531 / TTY : 1-866-335-3237

Analyste Principale de l'AIPRP, Direction générale des politiques stratégiques

Agence des services frontaliers du Canada / Gouvernement du Canada

[Nana.Clarke-Okah@cbsa-asfc.gc.ca](mailto:Nana.Clarke-Okah@cbsa-asfc.gc.ca) Tél : 343-291-7531 / ATS : 1-866-335-3237



Nom	Prénom	Bureau/Adresse/Gestionnaire	Heures	No. téléphone	No. fax	Adresse courriel
		Bureau de Dundee - 8750 Rte 132, Dundee, Qc, J0S 1L0				
Latour	Sylvain	Surintendant / Superintendent FB-05	24h/7	450-264-3654	450-264-9498	Sylvain.Latour@cbsa-asfc.gc.ca
		Bureau de Trout River - 980, Rte 138, Elgin, Qc, J0S 2E0	24h/7			
O'Connor	Shawn	Surintendant / Superintendent FB-05	Heure pandémie: 8h @ 20h/7	450-264-9589	450-264-2935	Shawn.Oconnor@cbsa-asfc.gc.ca
		Bureau de Herdman - 2705 chemin de la douane, Athelstan, Qc, J0S 1A0				
Jamison	Pierre	Surintendant / Superintendent FB-05	24h/7	450-264-5600	450-264-4712	Pierre.Jamison@cbsa-asfc.gc.ca
		Bureau de Covey Hill - 2 Rte 203, Havelock, QC J0S 1L0				
O'Connor	Shawn	Surintendant / Superintendent FB-05	8h @ 16h/7	450-247-2914	450-247-2875	Shawn.Oconnor@cbsa-asfc.gc.ca
		Bureau de Hemmingford - 1 Rte 219, Hemmingford, Que, J0L 1H0	24h/7			
Robinson	Craig	Surintendant / Superintendent FB-05	Heure pandémie: 8h @ 20h/7	450-247-2090	450-247-3752	CraigD.Robinson@cbsa-asfc.gc.ca
		Bureau Rte 221 - 300 Rte 221, Lacolle, Qc J0J 1J0	24h/7			
Trahan	Nathalie	Surintendant / Superintendent FB-05	Heure pandémie: 8h @ 20h/7	450-246-2121	450-246-3467	Nathalie.Trahan@cbsa-asfc.gc.ca
		Bureau Rte 223 - 154 Rte 223, Lacolle J0J 1J0	24h/7			
Gill	Richard	Surintendant / Superintendent FB-05	Heure pandémie: 8h @ 20h/7	450-246-3510	450-246-3542	richard.Gill@cbsa-asfc.gc.ca